



Aloha

Command Center

V3.2 Highlighted Features

Aloha Command Center (CMC) is a dynamic support tool that brings enhanced security and simplicity to the process of implementing, supporting, and maintaining Aloha sites. Enhancement releases provide innovative, good-for-industry features that deliver product improvements for Command Center customers.

NEW SECURITY ALERTS

We implemented new security alerts to help monitor the functionality and security of your sites. We also modified our alerts to support five levels of criticality (and allow you to sort by those levels)!

- LogMeIn or pcAnywhere service is running—Alerts if either the LogMeIn or pcAnywhere services are running.
- Vendor Default Credentials Found—This indicates that Windows accounts set up by the vendor have not been properly deactivated.
- Windows Guest Account is Enabled—Alerts if the Windows Guest account is enabled.
- Windows Updates Disable/Not Automatic—Alerts if Windows Updates is disabled or not automatic.
- Machine Has Routable Internet Access—Alerts if the IP address of the local machine is in the range of “public” IP subnets. Any routable IP address indicates a possible security issue.
- Event Log service is not running—Alerts if the Event Log service is not running. This may indicate a security issue at a site.
- DebugCopyReqFiles is enabled—This setting should only be used during active troubleshooting.

RUN REMOTE ALOHA MANAGER REPORTS

You can now select specific Aloha Manager reports and the dates on which to run them. The system returns the reports to you, in PDF format, to allow for easy local printing.

LIMIT USERS TO SITES

User permissions can now be granted at the key level rather than just at the company level. This ability means you no longer have to define each site as a separate company when a site becomes a Command Center user.

ADDITIONAL COMMAND CENTER V3.2 ENHANCEMENTS

The following enhancements were also added to Command Center v3.2:

- Links to ITSM and Radiant Update were added to the INFO section.
- Alert criticalities have been expanded from 2 levels to 5 levels and you can now sort by these levels.
- The deployment maximum was increased from 100 to 500.
- A new indicator now appears in Store Manager, indicating whether EDC is Enabled or Disabled.
- The “Low Hard Disk Space” alert now uses a 1% threshold on Back-of-House machines, to handle the larger hard drives. This alert continues to use a .1% threshold on Front-of-House machines.
- You can now export machine level information using the new Machine Detail Export.
- The Change Windows Password functionality also addresses auto-login configuration, if applicable.
- Windows 7 is now supported on Aloha file servers.
- The P1510 is now supported in Terminal Imaging.
- Remote Access has been transitioned to “pvnc”. This version supports only the configuration used by CMC (Loopback Only).

