

ALERT INFORMATION

A Restaurant Guard Alert has been generated for:

Employee ID 1001 assigned to Server, Joe

Store 1 – Union Square

ALERT DETAIL

On **4/26/09** subject employee had **10 promos totaling \$125.58 on 9 checks**. These transactions deviate significantly from company norms for this category for an employee on one date of business:

| Measure | Average Per Employee Per Day | Subject Employee |
|-----------------------------|------------------------------|------------------|
| Promo % of Total Sales | 0.34% | 1.91% |
| Total Promos per Shift Hour | .43 | 1.9 |
| Total # of Promo Checks | 1.72 | 9 |
| Total Promo \$ Amount | \$13.26 | \$198.03 |

The following table contains the check information for all of subject employee's Promo checks on 4/26/09:

| Check # | Open Time | # Promos | Total Promo Amount |
|---------|-----------|----------|--------------------|
| 10005 | 13:51:46 | 1 | \$13.24 |
| 10007 | 13:58:18 | 1 | \$10.13 |
| 10008 | 14:02:01 | 1 | \$14.05 |
| 10014 | 14:14:12 | 1 | \$13.21 |
| 10022 | 14:36:05 | 1 | \$12.26 |
| 10024 | 14:48:04 | 1 | \$9.19 |
| 10026 | 15:22:14 | 2 | \$27.19 |
| 10027 | 15:58:34 | 1 | \$8.05 |
| 10028 | 16:24:19 | 1 | \$18.26 |

RECENT INCIDENTS

The following table displays a summary of the most recent dates where subject employee exhibited significant Promo activity:

| Date of Business | Check Employee | Store Number | # Promo Checks | # Promos | Total Promo Amount |
|------------------|----------------|--------------|----------------|----------|--------------------|
| 4/26/2009 | XXXXX | 1 | 9 | 10 | \$125.58 |
| 4/22/2009 | XXXXX | 1 | 4 | 6 | \$73.21 |
| 4/20/2009 | XXXXX | 1 | 11 | 11 | \$130.20 |

INCIDENT HISTORY ASSOCIATED WITH THIS EMPLOYEE ID

The following table displays a summary of all alerts generated for this employee ID:

| Scam Type | Event Count | First Incident | Last Incident | Avg Loss / Incident | Total Potential Loss |
|-------------------------|-------------|----------------|---------------|---------------------|----------------------|
| Daily Variance - Promos | 14 | 3/11/2009 | 4/26/2009 | N/A | N/A |

alert description
Daily Variance - Promo

The Daily Variance alert is generated for an employee who exhibits transaction patterns that deviate significantly from the norm for a given day of business.

Example:

An employee has checks that total more than \$200 in promos on one shift which is significantly higher than the normal employee shift average of \$15. In this instance a Daily Variance – Promos report would be generated for the employee, and it would display information about all promo checks which contributed to the significant promo total for the shift.

Restaurant Guard monitors multiple measures: number of checks, number of items, total \$ amount; of several different transaction categories including: Comps, Clears, and Voids for the Daily Variance alert.

Transactions that appear on a Daily Variance alert report may not be instances of theft; however, the fact that their behavior deviates significantly from the norm makes them suspicious and worthy of investigation. Besides theft, daily variance events could also point to potential training or customer service issues.