

ALERT INFORMATION

A Restaurant Guard Alert has been generated for:

Employee ID 1001 assigned to Server, Joe

Store 1 – Union Square

ALERT DETAIL

On **4/26/09** subject employee voided **19 items totaling \$45.26 on 9 checks**. These transactions deviate significantly from company norms for this category for an employee on one date of business:

Measure	Average Per Employee Per Day	Subject Employee
Void % of Total Sales	0.34%	1.14%
Total Voids per Shift Hour	1.65	5.3
Total # of Void Checks	1.72	9
Total Void \$ Amount	\$9.26	\$50.29

The following table contains the check information for all of subject employee's Void checks on 4/26/09:

Check #	Open Time	# Voids	Total Void Amount
10005	13:51:46	4	\$6.24
10007	13:58:18	2	\$3.13
10008	14:02:01	3	\$4.05
10014	14:14:12	1	\$2.21
10022	14:36:05	2	\$3.26
10024	14:48:04	1	\$2.19
10026	15:22:14	1	\$2.19
10027	15:58:34	3	\$4.05
10028	16:24:19	2	\$3.26

alert description
Daily Variance - Void

The Daily Variance alert is generated for an employee who exhibits transaction patterns that deviate significantly from the norm for a given day of business.

Example:

An employee has checks that total more than \$200 in voids on one shift which is significantly higher than the normal employee shift average of \$15. In this instance a Daily Variance – Voids report would be generated for the employee, and it would display information about all void checks which contributed to the significant void total for the shift.

Restaurant Guard monitors multiple measures: number of checks, number of items, total \$ amount; of several different transaction categories including: Comps, Clears, and Voids for the Daily Variance alert.

Transactions that appear on a Daily Variance alert report may not be instances of theft; however, the fact that their behavior deviates significantly from the norm makes them suspicious and worthy of investigation. Besides theft, daily variance events could also point to potential training or customer service issues.

RECENT INCIDENTS

The following table displays a summary of the most recent dates where subject employee exhibited significant Void activity:

Date of Business	Check Employee	Store Number	# Void Checks	# Voids	Total Void Amount
4/26/2009	XXXXX	1	9	19	\$50.29
4/22/2009	XXXXX	1	13	31	\$73.21
4/20/2009	XXXXX	1	7	22	\$51.20

INCIDENT HISTORY ASSOCIATED WITH THIS EMPLOYEE ID

The following table displays a summary of all alerts generated for this employee ID:

Scam Type	Event Count	First Incident	Last Incident	Avg Loss / Incident	Total Potential Loss
Daily Variance - Voids	14	3/11/2009	4/26/2009	N/A	N/A