

ALERT INFORMATION

A Restaurant Guard Alert has been generated for:

Employee ID 253 assigned to Smith, John

Store 10 – Union Square

Analysis indicates a recent transaction pattern similar to the **Promo after Print Check Scam**.

ALERT DETAIL – SIGNIFICANT INCIDENT

On **2/2/09 1 promo in the amount of \$16.40 was applied to check 2100 after it was printed** but before it was closed, and the check was not printed again. This transaction pattern matches potentially suspicious promo activity. Following is the detail of the suspicious transactions:

| | |
|----------|--|
| 16:48:05 | Check 2100 was opened by employee ID 253 assigned to Smith, John |
| 16:48:52 | Check 2100 was printed by employee ID 253 assigned to Smith, John |
| 17:22:12 | A Free Meal promo in the amount of \$16.40 was applied to the check by employee ID 901 assigned to Jones, Lisa |
| 17:48:14 | A CASH tender in the amount of \$2.75 was applied to check 2100. |
| 17:52:02 | Check 2100 was closed to \$2.75 by employee ID 253 assigned to Smith, John |

alert description
Promo after Print Scam

A Promo after Print Check can be an indicator that an employee is engaging in fraudulent activity.

When performed as part of a scam, the employee will print a check for the full amount and present it to the customer. After the customer pays cash for the bill, the employee applies a promo to the check and keeps the difference for themselves. The check is typically not printed again after the promo is applied.

Example:

A guest orders a soda, burger and side of fries and receives all of the items.

The check is printed and the guest is presented with a bill for all of the items and pays for the check with cash.

After the guest is gone, the server applies a Free Drink promo to the check using a coupon they got out of the newspaper themselves and then closes the remainder of the check to cash.

The employee pockets the value of the free drink.

RECENT INCIDENTS

The following table displays the most recent instances of this type of activity.

| Date | Check Number | Promo Name | Approver | Promo Amount |
|------------------------------|--------------|-------------|-------------------|----------------|
| 02/02/2009 | 2100 | Free Meal | 901 (Jones, Lisa) | 16.40 |
| 02/02/2009 | 1005 | Free Burger | 901 (Jones, Lisa) | 4.99 |
| Total Potential Loss: | | | | \$21.39 |

INCIDENT HISTORY ASSOCIATED WITH THIS EMPLOYEE ID

The following table displays a summary of all alerts generated for this employee ID.

| Scam Type | Event Count | First Incident | Last Incident | Avg Loss / Incident | Total Potential Loss |
|-------------------|-------------|----------------|---------------|---------------------|----------------------|
| Promo after Print | 3 | 01/29/2009 | 02/02/2009 | \$8.41 | \$25.23 |
| Transfer | 26 | 01/27/2009 | 02/07/2009 | \$6.06 | \$157.43 |