

ALERT INFORMATION

A Restaurant Guard Alert has been generated for:

Employee ID 253 assigned to Smith, John

Store 10 – Union Square

Analysis indicates a recent transaction pattern similar to the **Void after Print Check Scam**.

ALERT DETAIL – SIGNIFICANT INCIDENT

On **2/2/09 3 items totaling \$16.40 were voided from check 2100 after it was printed** but before it was closed, and the check was not printed again. This transaction pattern matches potentially suspicious void activity. Following is the detail of the suspicious transactions:

- 16:48:05 Check 2100 was opened by employee ID 253 assigned to Smith, John
- 16:48:52 Check 2100 was printed by employee ID 253 assigned to Smith, John
- 17:22:12 The following items were voided from check 2100 with a reason code of Didn't Make by employee ID 901 assigned to Jones, Lisa
 - Chicken Salad Sandwich
 - French Dip
 - Iced Tea
 - Soda
- 17:48:14 A CASH tender in the amount of \$2.75 was applied to check 2100.
- 17:52:02 Check 2100 was closed to \$2.75 by employee ID 253 assigned to Smith, John

alert description
Void after Print Scam

A Void after Print Check can be an indicator that an employee is engaging in fraudulent activity.

When performed as part of a scam, the employee will print a check for the full amount and present it to the customer. After the customer pays cash for the bill, the employee applies a void to the check and keeps the difference for themselves. The check is typically not printed again after the void is applied.

Example:

A guest orders a soda, burger and side of fries and receives all of the items.

The check is printed and the guest is presented with a bill for all of the items and pays for the check with cash.

After the guest is gone, the server voids the drink from the check and then closes the remainder of the check to cash.

The employee pockets the value of the drink.

RECENT INCIDENTS

The following table displays the most recent instances of this type of activity.

Date	Check Number	# Items Voided	Void Reason	Approver	Void Amount
02/02/2009	2100	3	Didn't Make	901 (Jones, Lisa)	16.40
02/02/2009	1005	1	Didn't Make	901 (Jones, Lisa)	4.99
Total Potential Loss:					\$21.39

INCIDENT HISTORY ASSOCIATED WITH THIS EMPLOYEE ID

The following table displays a summary of all alerts generated for this employee ID.

Scam Type	Event Count	First Incident	Last Incident	Avg Loss / Incident	Total Potential Loss
Void after Print	3	01/29/2009	02/02/2009	\$8.41	\$25.23
Transfer	26	01/27/2009	02/07/2009	\$6.06	\$157.43

DISCLAIMER: While Restaurant Guard Alerts provide analysis of transaction records based on transaction patterns and activity that are consistent with indicia of fraudulent transaction schemes that commonly occur in hospitality operations, the patterns and activities reported by Restaurant Guard may not necessarily be the result of fraudulent activity and the use of Restaurant Guard's results and analysis should be done with caution and the exercise of careful judgment. The use of Restaurant Guard and its results is subject to the disclaimers, limitations and indemnities contained in the terms and conditions for this application, which may be accessed at www.restaurantguard.com.