



Aloha[®]
Stored Value

Report Guide



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About Aloha Stored Value Reports

The Aloha Stored Value Report Guide provides a description of each report with an example and an explanation of the individual columns on the report. When viewing your Stored Value reports take the following into consideration:

- Each Stored Value report was designed for a specific purpose.
- Stored Value reports were not designed to balance against each other.

Transactions that reduce the gift card balance reflect as a negative value on all reports. Types of transactions include: redemptions, cash back/unused balances, service charges, and manual adjustments.

Transactions that increase the gift card balance reflect as a positive value on all reports. Types of transactions include: sales, add value, and manual adjustments.

Stored Value ACH Financial Authorizer Notification

The Stored Value ACH Financial Authorizer Notification report shows the dates and times the financial authorizer received an email notification to authorize a merchant account number. If you reconcile this report with the Stored Value Merchant Account Number Audit report, you have an audit trail of configuration activity with respect to merchant account information in Aloha Stored Value.

The information in this report is always available.

Date / Time	User Name	User Email Address
11/18/2005 - 12:25:36	Shou, Helen	helen.shou@radiantsystems.com
11/18/2005 - 12:27:45	Shou, Helen	helen.shou@radiantsystems.com
11/18/2005 - 13:20:52	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 09:55:37	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:06:39	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:07:14	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:07:59	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:10:03	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:10:54	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:11:25	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:12:08	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:13:31	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:14:31	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:15:04	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:15:24	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:16:55	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:18:51	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:19:42	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:21:09	Shou, Helen	helen.shou@radiantsystems.com
01/17/2006 - 10:22:38	Shou, Helen	helen.shou@radiantsystems.com

Figure 1 Stored Value ACH Financial Authorizer Email Notification

#	Column	Description/Calculation
1	Date/Time	The date and time the email was sent to the company representative authorizing your merchant account numbers. An email is sent when a merchant account is added or modified in Site Setup within the Stored Value system.
2	User Name	The last and first name of the financial authorizer that received the email notification.

#	Column	Description/Calculation
3	User Email Address	The email address to where the email notification was sent.

Stored Value ACH Merchant Account Number Audit

The Stored Value Merchant Account Number Audit report shows all merchant accounts entered or modified in the Stored Value system along with their status. You select the status types to include in the report on the Final Settings screen in the Reports Viewer wizard. This wizard refers to status types as event types and you can choose from Pending Authorization, Authorized, and Rejected.

The information in this report is always available.

Store Name/ID	Merchant Account #	Entered By	Date Entered	Status	Authorized/Rejected By	Date Authorized/Rejected
ACH Testing (Pending Auth) 1503	123456789012345	Arcanelo, August	02/27/2006	Pending Authorization	N/A	N/A
ACH Testing (Auth Rejected) 1504	123456789012345	Arcanelo, August	02/27/2006	Rejected	Arcanelo, August	02/27/2006
ACH Testing - Invalid RBS Number-1500	1234567891234567	Arcanelo, August	03/16/2006	Authorized	Arcanelo, August	03/16/2006
ACH Testing - Valid RBS Number-1001	543210987654321	Arcanelo, August	02/24/2006	Authorized	Arcanelo, August	02/24/2006
AI's Virtual (ACH Testing) 1501	999999990120110	Arcanelo, August	02/22/2006	Authorized	Arcanelo, August	02/22/2006
AI's Virtual Test Store (ACH Testing) 1500	999999990120110	Arcanelo, August	02/22/2006	Authorized	Arcanelo, August	02/22/2006

Grand Totals: 6 Merchant Account Numbers
 Pending Authorization - 1
 Rejected - 1
 Authorized - 4

Figure 2 Stored Value ACH Merchant Account Number Audit

#	Column	Description/Calculation
1	Store Name/ID	The name and ID of the store associated with the merchant account.
2	Merchant Account #	The merchant ID number assigned by the ACH processor.
3	Entered By	The last and first name of the Aloha Insight user who entered or modified the merchant account number.
4	Date Entered	The date the merchant account number was last entered or modified at the store.

#	Column	Description/Calculation
5	Status	The current authorization status of the merchant account number. A merchant account can have a status of Pending Authorization, Authorized, or Rejected. A status of 'Pending Authorization' denotes the merchant account number has been entered or modified in the Stored Value system and is awaiting authorization. 'Authorized' indicates the user in the 'Entered By' column approved the merchant account number for the store. 'Rejected' indicates the user in the 'Entered By' column rejected the merchant account number for the store. Only stores with authorized merchant account numbers can include gift card sales and redemptions in the ACH transaction files.
6	Authorized/ Rejected By	The name of the financial authorizer who authorized or rejected the merchant account number for the store. If the status is 'Pending Authorization,' N/A appears in this column.
7	Date Authorized/ Rejected	The date the financial authorizer authorized or rejected the merchant account number. If the status is 'Pending Authorization,' N/A appears in this column.
8	Grand Totals	The total number of merchant account numbers included in the report. Additionally, you can view the total number of stores for each status type included on the report.

Stored Value ACH Reconciliation - By Merchant Acct.

The Stored Value ACH Reconciliation – By Merchant Account report enables stores and franchisees to reconcile ACH transactions with a bank statement. For example, you can match the amounts on your bank statement by date with the amount on the report to determine any discrepancy. Run the report for the same time frame as the bank statement to get an accurate report to reconcile. Use the merchant account on the report to verify the funds reconcile on the bank statement. If there is a discrepancy, use the Transaction Status column to determine the status of the transaction.

An ACH transaction can contain multiple transactions that make up the batch for the merchant account number. If you are reconciling with this report and an ACH batch went through on a date

not anticipated, it might throw your reconciliation process off. Use the Transaction Status column to determine the status of the ACH transaction.

Aloha Stored Value ACH Reconciliation - By Merchant Acct.

All Stores
Report Range: 09/18/2006 - 09/24/2006

1 Group ID	2 Merchant Account	3 Date	4 Credits	5 Debits	6 Net Amount	7 Transaction ID	8 Transaction Status
0000115908	245002106422890	9/18/2006		(5.18)	(5.18)	1685	Transmitted
		9/19/2006		(23.22)	(23.22)	1696	Transmitted
		9/20/2006		(27.82)	(27.82)	1701	Transmitted
		9/20/2006	30.00		30.00	1720	Transmitted
		9/22/2006		(18.95)	(18.95)	1830	Transmitted
		9/23/2006	40.00		40.00	1885	Transmitted
		9/24/2006		(78.25)	(78.25)	1891	Transmitted
	245002106422890 Merchant - Total:		70.00	(153.42)	(83.42)		
	245009123296677	9/18/2006		(25.20)	(25.20)	1686	Transmitted
		9/19/2006	25.00		25.00	1697	Transmitted
		9/19/2006		(31.37)	(31.37)	1702	Transmitted
		9/20/2006	60.00		60.00	1721	Transmitted
		9/22/2006		(19.35)	(19.35)	1831	Transmitted
		9/23/2006	40.00		40.00	1886	Transmitted
		9/24/2006		(40.25)	(40.25)	1892	Transmitted
	245009123296677 Merchant - Total:		125.00	(116.17)	8.83		
0000115908	Group ID - Total:		195.00	(269.59)	(74.59)		
0000117206	245002106422890	9/18/2006		(5.18)	(5.18)	1688	Transmitted
		9/19/2006		(23.22)	(23.22)	1699	Transmitted
		9/20/2006		(27.82)	(27.82)	1703	Transmitted
		9/21/2006	30.00		30.00	1721	Transmitted
		9/22/2006		(18.95)	(18.95)	1835	Transmitted
		9/24/2006	40.00		40.00	1888	Transmitted
		9/24/2006		(78.25)	(78.25)	1894	Transmitted
	245002106422890 Merchant - Total:		70.00	(153.42)	(83.42)		
	24500923296677	9/18/2006		(25.20)	(25.20)	1689	Transmitted
		9/19/2006	25.00		25.00	1698	Transmitted
		9/20/2006		(31.37)	(31.37)	1700	Transmitted
		9/21/2006	60.00		60.00	1711	Transmitted
		9/22/2006		(19.35)	(19.35)	1841	Transmitted
		9/23/2006	40.00		40.00	1842	Transmitted
		9/24/2006		(40.25)	(40.25)	1887	Transmitted
	24500923296677 Merchant - Total:		125.00	(116.17)	8.83		
0000117206	Group ID - Total:		195.00	(269.59)	(74.59)		
Grand Total:			390.00	(539.18)	(149.18)		

*Stores included in the report: 9 12, 23, 100, 101, 201, 302

Figure 3 Stored Value ACH Reconciliation - By Merchant Account

#	Column	Description/Calculation
1	Group ID	The unique number supplied by your ACH provider to identify the central funds pool associated with one or more card series. You enter the Group ID on the Card Setup > Card Settings tab.
2	Merchant Account #	The merchant account numbers that contained a transaction for the Group ID.

#	Column	Description/Calculation
3	Date	The date the ACH transaction was processed.
4	Credits	If the total of the ACH transfer is a credit, it appears in the credit column.
5	Debits	If the total of the ACH transfer is a debit, it appears in the debit column.
6	Net Amount	The net amount of credits and debits processed for the selected date. The amount in this column is the same as in the Credits or Debits column.
7	Transaction ID	The unique transaction identifier generated by Aloha Stored Value ACH. You can use this identifier for audit purposes.
8	Transaction Status	The status of the transaction at the time you generate the report, such as processed, re-transmitted, transmitted, rejected, no response, or fixed.
9	Stores Included in the Report	This information prints only if you select a store group for the report, and lists the store number for each store in the group, in ascending order. You could receive a message stating the report could not print, if the number of stores in the store group exceeds the number that can print on this report.

Stored Value ACH Reconciliation - Summary

The ACH Reconciliation - Summary report allows the corporate office to reconcile their submitted ACH transfers to the ACH processor against their bank statement. Run this report, using the same date range and store grouping as the bank statement your are comparing it against, to view granular detail and troubleshoot individual days.

An ACH transaction can contain multiple transactions that make up the batch for the merchant account number. If you are reconciling with this report and an ACH batch went through on a date not anticipated, it might throw your reconciliation process off. Use the Transaction Status column to determine the status of the ACH transaction.

Aloha Stored Value ACH Reconciliation - Summary

All Stores
Report Range: 09/18/2006 - 09/24/2006

Group ID ¹	Date ²	Credits ³	Debits ⁴	Net Amount ⁵
0000115908	9/18/2006		(30.38)	(30.38)
	9/19/2006	1.78		1.78
	9/20/2006		(59.19)	(59.19)
	9/20/2006	90.00		90.00
	9/22/2006		(38.30)	(38.30)
	9/23/2006	80.00		80.00
	9/24/2006		(118.50)	(118.50)
0000115908 Group ID - Total: ⁶		171.78	(246.37)	(74.59)
0000117206				
	9/18/2006		(30.38)	(30.38)
	9/19/2006	1.78		1.78
	9/20/2006		(59.19)	(59.19)
	9/21/2006	90.00		90.00
	9/22/2006		(38.30)	(38.30)
	9/23/2006	80.00		80.00
	9/23/2006		(118.50)	(118.50)
0000117206 Group ID - Total:		171.78	(246.37)	(74.59)
Grand Total:		343.56	(492.74)	(149.18)

*Stores included in the report: ⁷ 12, 23, 100, 101, 201, 302

** The values for Credits and Debits do not indicate that the funds has successfully posted to the account.
To obtain additional data either change the report date range or run either the eCard ACH Transaction Exception or eCard ACH Transaction Status report.

Figure 4 Stored Value ACH Reconciliation - Summary

#	Column	Description/Calculation
1	Group ID	The unique number supplied by your ACH provider to identify the central funds pool associated with one or more card series. You enter the Group ID in the Card Setup > Card Settings tab.
2	Date	The date the ACH transaction was processed.
3	Credits	If the total of the ACH transfer is a credit, it appears in the credit column.
4	Debits	If the total of the ACH transfer is a debit, it appears in the debit column.
5	Net Amount	The net amount of credits and debits processed for the selected date.
6	Group ID Total	The total of the credit, debit, and net amount columns for the group ID.
7	Stores Included in the Report	This information prints only if you select a store group for the report, and lists the store number for each store in the group, in ascending order. You could receive a message stating the report could not print, if the number of stores in the store group exceeds the number that can print on this report.

Stored Value ACH Transaction Exception

The Stored Value ACH Transaction Exception report shows exceptions that have occurred with respect to the submission of Aloha Stored Value ACH data to your ACH processor and the posting of Stored Value ACH data to the ACH network. Only transactions that have exceptions appear on the Stored Value ACH Transaction Exception report. This report does not include individual stores; however, it does include individual merchant account numbers.

The information in this report is always available.

Aloha Stored Value ACH Transaction Exception									
All Dates 1 Report Range: 01/02/2006 - 03/02/2006									
2 Merchant Account	3 Group ID	4 Credits (Sales)	5 Debits (Redemptions)	6 Transaction ID	7 Status	8 Status Date/Time	9 Reason Code	10 Reason	
03/19/2006									
123456789123457	0000012107	92.70	0.00	88	Rejected	3/19/2006 - 13:01:40	File formatting error reported	Internal Error.	
123456789123457	0000014795	44.90	0.00	89	Rejected	3/19/2006 - 13:01:40	File formatting error reported	Internal Error.	
123456789123457	0000054221	97.33	0.00	90	Rejected	3/19/2006 - 13:01:40	File formatting error reported	Internal Error.	
123456789123457 Transmitted Total:		234.93	0.00						
54321000040127	0000014795	0.00	16.34	23	No Response	3/19/2006 - 13:01:41		Internal Error.	
54321000040127	000004031	0.00	224.57	24	No Response	3/19/2006 - 13:01:41		Internal Error.	
54321000040127	0000054221	92.26	0.00	25	No Response	3/19/2006 - 13:01:41		Internal Error.	
54321000040127 Transmitted Total:		92.26	240.91						
999999000120110	0000012107	646.06	0.00	15	No Response	3/19/2006 - 13:01:40		Internal Error.	
999999000120110	0000054221	404.44	0.00	17	No Response	3/19/2006 - 13:01:40		Internal Error.	
999999000120110 Transmitted Total:		1,050.50	0.00						
03/19/2006 Transmitted Total:		11 1,297.59	12 240.91						

Figure 5 Stored Value ACH Transaction Exception

#	Column	Description/Calculation
1	Date Range	The date selected for the report. If you select multiple dates, they appear as individual dates on the report.
2	Merchant Account	The number identifying the merchant account used in the transaction.
3	Group ID	The RBS Lynk-provided Group ID number associated with the card series. You enter the Group ID in Card Setup > Card Settings tab.
4	Credits (Sales)	The total redemptions for the transaction.
5	Debits (Redemptions)	The total sales for the transaction.
6	Transaction ID	The unique transaction identifier generated by Aloha Stored Value ACH. You can use this identifier for audit purposes.

#	Column	Description/Calculation
7	Status	<p>The status of the transaction when the report was generated. The following status types are available:</p> <p>No Response — Indicates Aloha Stored Value ACH has processed and submitted the transaction to your ACH processor, but after a period of 24 hours, Aloha Stored Value ACH has not received a confirmation from your ACH processor indicating the transaction was accepted.</p> <p>Rejected (Internal Error) — Indicates your ACH processor rejected the transaction due to an internal error.</p> <p>Rejected — Indicates the ACH network rejected the transaction due to the reason listed in the Reason column.</p>
8	Status Date/Time	The date and time the transaction status was captured.
9	Reason Code	Indicates the reason code used by your ACH processor when rejecting the transaction.
10	Reason	Describes the reason for the transaction rejection.
11	Total Credits	The sum of redemptions, by merchant account number, for the date of business.
12	Total Debits	The sum of sales, by merchant account number, for the date of business.

Stored Value ACH Transaction Status

The Stored Value ACH Transaction Status report shows activity by merchant account number for all processed transaction files sent to your ACH processor.

The information in this report is always available.

Merchant Account	Group ID	Credits (Sales)	Debits (Redemptions)	Total Credits	Total Debits	Transaction ID	Status	Status Date/Time
2/24/2006								
54292600041127	000011207	0.00	4.76			18	Pending	2/24/2006 - 18:08:10
54292600041127	000014765	0.00	16.34			19	Pending	2/24/2006 - 18:08:10
54292600041127	0000054631	0.00	224.67			20	Pending	2/24/2006 - 18:08:10
54292600041127	0000054621	82.28	0.00			21	Pending	2/24/2006 - 18:08:10
54292600041127 Transmitted Total:				92.28	245.67			
9999900120110								
9999900120110	000011207	0.00	0.00			12	Retired	2/24/2006 - 15:22:00
9999900120110	000020202	186.89	0.00			13	Retired	2/24/2006 - 15:22:00
9999900120110	0000054211	144.80	0.00			5	Transmitted	2/24/2006 - 13:00:19
9999900120110	0000054211	424.44	0.00			14	Retired	2/24/2006 - 15:22:00
9999900120110 Transmitted Total:				1,381.99	0.00			
2/24/2006 Transmitted Totals:				1,474.25	245.67			

Figure 6 Stored Value ACH Transaction Status

#	Column	Description/Calculation
1	Date Range	The date selected for the report. If you select multiple dates, they appear as individual dates on the report.
2	Merchant Account	The number identifying the merchant account used in the transaction.
3	Group ID	The RBS Lynk-provided Group ID number associated with the card series. You enter the Group ID in Card Setup > Card Settings tab.
4	Credits (Sales)	The total redemptions for the transaction.
5	Debits (Redemptions)	The total sales for the transaction.
6	Total Credits	The sum of redemptions, by merchant account number, for the date of business.
7	Total Debits	The sum of sales, by merchant account number, for the date of business.
8	Transaction ID	The unique transaction identifier generated by Aloha Stored Value ACH. You can use this identifier for audit purposes.

#	Column	Description/Calculation
9	Status	<p>The status of the transaction when the report was generated. The following status types are available:</p> <p>Processed — Indicates the transaction has been processed but not submitted to your ACH processor.</p> <p>Pending — Indicates the transaction has been processed and submitted to your ACH processor, and Aloha Stored Value ACH is awaiting confirmation the transaction was received from your ACH processor.</p> <p>Transmitted — Indicates the transaction has been processed and submitted to your ACH processor, and your ACH processor has accepted the transaction for posting to the ACH network.</p> <p>No Response — Indicates the transaction has been processed and submitted to your ACH processor, but after a period of 24 hours, Aloha Stored Value ACH has not received a confirmation, from your ACH processor, the transaction was accepted.</p> <p>Rejected — Indicates the ACH processor rejected the transaction. Use the ACH Transaction Exception report for details on why the transaction was rejected.</p> <p>Rejected (Internal Error) — Indicates your ACH processor rejected the transaction due to an internal error.</p> <p>Fixed — Indicates there was an internal error with the transaction but the error has been corrected.</p> <p>Re-transmitted — Indicates that a rejected transaction has been corrected and re-transmitted to your ACH processor.</p>
10	Status Date/Time	The date and time the transaction status was captured.

Stored Value ACH Transaction Detail

The Stored Value ACH Transactions Detail report enables you to reconcile the individual transactions in an ACH funds transfer. Use your bank statement to determine the net amount and the Stored Value ACH Transactions Detail report to see the breakdown of the gift card transactions that made up the transaction submitted to your ACH processor. The Stored Value ACH Transaction Detail report provides you a detailed snapshot of a daily ACH funds transfer submitted to your ACH processor. The report includes the store, card number, transaction type, and transaction ID by merchant account number, by date. You typically, run this report for a single date.

Aloha									
Stored Value ACH Transactions Detail									
All Stores Report Range: 09/16/2006 - 09/18/2006									
1	2	3	4	5	6	7	8	9	10
Date	Merchant Account	Group ID	Store	Card Number	Trans. Date	Amount	Trans. ID	Trans. Type	Net ACH
9/18/2006									
	245002106422890								
	0000115908		Austin - 101	000011590800201	9/16/2006	25.00	140835	Purchase	
			Austin - 101	000011590800309	9/16/2006	30.00	140836	Purchase	
			Dallas - 005	000011590800006	9/16/2006	25.00	132961	Purchase	
			Dallas - 005	000011590800341	9/16/2006	(60.10)	140830	Redemption	
			Dallas - 005	0000115908005345	9/16/2006	(20.33)	140831	Redemption	
			Austin - 101	0000115908006345	9/17/2006	50.00	712671	Purchase	
			Dallas - 005	000011590800360	9/17/2006	20.00	712672	Purchase	
			Dallas - 005	000011590800502	9/17/2006	40.00	712673	Purchase	
			Dallas - 005	000011590800499	9/17/2006	23.87	712674	Purchase	
			0000115908 Group ID - Total:			133.44			133.44
	0000217900		Austin - 101	000011590800201	9/16/2006	50.00	99615	Purchase	
			Austin - 101	000011590800309	9/16/2006	30.00	99616	Purchase	
			Dallas - 005	000011590800506	9/16/2006	25.00	99617	Purchase	
			Dallas - 005	000011590800341	9/16/2006	(63.10)	100001	Redemption	
			Dallas - 005	0000115908005345	9/16/2006	(34.56)	100002	Redemption	
			Austin - 101	0000115908006345	9/17/2006	25.00	112348	Purchase	
			Dallas - 005	000011590800360	9/17/2006	30.00	112350	Purchase	
			Dallas - 005	000011590800505	9/17/2006	(39.54)	1123504	Void Purchase	
			Dallas - 005	000011590800502	9/17/2006	(33.62)	1105677	Redemption	
			0000217900 Group ID - Total:			(10.82)			(10.82)
	245002106422890 Merchant - Total:					127.62			127.62
	15908		Austin - 101	000011590800201	9/16/2006	10.00	3245678	Purchase	
			Austin - 101	000011590800309	9/16/2006	30.00	3245679	Purchase	
			Dallas - 005	0000115908005345	9/16/2006	25.00	3245687	Purchase	
			Dallas - 005	000011590800341	9/16/2006	(35.49)	3245690	Void Purchase	
			Dallas - 005	000011590800506	9/16/2006	(57.72)	3245660	Redemption	
			Austin - 101	0000115908006345	9/17/2006	50.00	5541104	Purchase	
			Dallas - 005	000011590800360	9/17/2006	40.00	5541115	Purchase	
			Dallas - 005	000011590800507	9/17/2006	40.00	5542000	Purchase	
			Dallas - 005	000011590800502	9/17/2006	23.87	5541140	Redemption	
			0000115908 Group ID - Total:			130.66			130.66
	0000217900		Austin - 101	000011590800201	9/16/2006	25.00	3245780	Purchase	
			Austin - 101	000011590800309	9/16/2006	30.00	3245665	Purchase	
			Dallas - 005	000011590800506	9/16/2006	25.00	5541201	Purchase	
			Dallas - 005	0000115908005345	9/16/2006	(20.33)	3245787	Redemption	
			Dallas - 005	000011590800341	9/16/2006	(60.10)	3245679	Redemption	
			Austin - 101	0000115908006345	9/17/2006	50.00	5541170	Purchase	
			Dallas - 005	000011590800360	9/17/2006	20.00	5541180	Purchase	
			Dallas - 005	000011590800499	9/17/2006	40.00	5541190	Purchase	
			Dallas - 005	000011590800502	9/17/2006	(65.90)	5541125	Redemption	
			0000217900 Group ID - Total:			43.67			43.67
	245292602531765 Merchant - Total:					174.33			174.33
	9/18/2006 Total:					296.95			296.95

Figure 7 Stored Value ACH Transactions Detail

#	Column	Description/Calculation
1	Date	The date the ACH transfer was processed.

#	Column	Description/Calculation
2	Merchant Account	The merchant account numbers that contained a transaction for the Group ID.
3	Group ID	The unique number supplied by your ACH provider to identify the central funds pool associated with one or more card series. You enter the Group ID on the Card Setup > Card Settings tab.
4	Store	The name and ID of the store where the gift card transaction occurred. Long store names may be truncated to 18 characters
5	Card Number	All gift card numbers included in the ACH transaction for the selected store.
6	Trans Date	The date the selected store processed the gift card. This date may not coincide with the ACH transaction date; however, only transactions that make up the ACH transfer file appear.
7	Amount	The amount of the transaction for the gift card.
8	Trans ID	The unique transaction identifier generated by Aloha Stored Value ACH. You can use this identifier for audit purposes.
9	Trans Type	The type of transaction for the gift card. Indicates if the transaction is a purchase, redemption, or void purchase.
10	Net ACH	The processed net amount for the ACH funds transfer for the merchant account by date. The net amount can contain amounts from stores not selected on the report; it may differ from the sum of all transactions.

Stored Value Fund Distribution

The Stored Value Fund Distribution report provides a store-to-store list of the amount of money owed to/from stores when the card is redeemed in a location other than the original purchase store or the store where value was added. The store where the original purchase occurred or where value was added to the card is liable for the funds when the customer redeems the card. This report only shows cards that were redeemed in a store other than the original purchase store.

To gain a better understanding of the Stored Value Fund Distribution report, use the following scenario as an example:

You sell gift card # 11111222222221 in the original purchase store A for \$20.00 on 1/03/06 and it is redeemed in store B for \$20.00 on 1/15/06. Store B then adds \$25.00 of value to the gift card on 1/15/06. Store C redeems the gift card for \$25.00 on 1/30/06. In this scenario,


Store A owes Store B \$20.00 for the redemption on 1/15/06, and

Store B owes Store C \$25.00 for the redemption on 1/30/06.

The gift card information in this report is always available for historical reporting purposes.



Refer to the Stored Value Reconciliation report as another resource for fund distribution between stores.



Stored Value Fund Distribution - Summary By Store

All Stores:
Report Range: 10/01/2003 To: 10/01/2003

Serial Number	Original Purchase/Add Value Store	Debit	Credit	Redemption Store
1 All Day Buffet - 12				
88889111111111	All Day Buffet - 12	(1.00)	0.00	Aloha Cafe - 9999
88889111111112	All Day Buffet - 12	(1.00)	0.00	Aloha Cafe - 9999
88889111111113	All Day Buffet - 12	(1.00)	0.00	Aloha Cafe - 9999
All Day Buffet - 12 Total:		(3.00)	0.00	
Aloha Cafe - 9999				
88889111111111	All Day Buffet - 12	0.00	1.00	Aloha Cafe - 9999
88889111111112	All Day Buffet - 12	0.00	1.00	Aloha Cafe - 9999
88889111111113	All Day Buffet - 12	0.00	1.00	Aloha Cafe - 9999
Aloha Cafe - 9999 Total:		0.00	3.00	
Grand Total:		(3.00)	3.00	

Figure 8 Stored Value Fund Distribution - Summary by Store

#	Column	Description/Calculation
1	Store	The name and ID of the store selected for inclusion in the report.
2	Serial Number	The unique 14-digit number of the gift card.
3	Original Purchase/Add Value Store	The name and ID of the store where the gift card balance was increased, either by the original purchase, an add value transaction, a manual adjustment, or a Loyalty reward.
4	Debit	The amount the store owes the redemption store for a gift card transaction that decreased the gift card balance, either by a redemption, a service charge, or a manual adjustment.
5	Credit	The amount the store is owed by the original purchase store or the add value store for a gift card transaction that decreased the gift card balance.
6	Redemption Store	The name and ID of the store where the gift card transaction decreased the gift card balance.

Stored Value Fund Distribution Store Summary

The Stored Value Fund Distribution Store Summary report provides a summary of the amount of money each store owes another store. For example, store A owes store B \$20.00 and store C \$15.00 rather than store A owes \$35.00 total. This report helps with gift card fund distribution, as the original purchase store or the store where value was added to the card always distributes funds for the gift card to the store where a transaction that reduces the gift card balance occurred.

The gift card information in this report is always available for historical reporting purposes.



Refer to the Stored Value Reconciliation report as another resource for fund distribution between stores.


		Stored Value Fund Distribution Store Summary		
All Stores:				
Report Range: 10/01/2003 To: 10/01/2003				
1 Selected Store	2 Store Owed	3 Debit	4 Credit	5 Net
All Day Buffet - 12				
	Aloha Cafe - 9999	(3.00)	0.00	(3.00)
	Bedford - 114	(1.00)	0.00	(1.00)
	GC Terminal Edition - 99999	0.00	21.06	21.06
	Jane in a Box - 2	(51.95)	77.31	25.36
All Day Buffet - 12 Total:		(55.95)	98.37	42.42
Aloha Cafe - 9999				
	All Day Buffet - 12	0.00	3.00	3.00
Aloha Cafe - 9999 Total:		0.00	3.00	3.00
Bedford - 114				
	All Day Buffet - 12	0.00	1.00	1.00
	Rosco's Bistro - 9996	0.00	2.00	2.00
Bedford - 114 Total:		0.00	3.00	3.00
GC Terminal Edition - 99999				
	All Day Buffet - 12	(21.06)	0.00	(21.06)
GC Terminal Edition - 99999 Total:		(21.06)	0.00	(21.06)
Jane in a Box - 2				
	All Day Buffet - 12	(77.31)	51.95	(25.36)
Jane in a Box - 2 Total:		(77.31)	51.95	(25.36)
Rosco's Bistro - 9996				
	Bedford - 114	(2.00)	0.00	(2.00)
Rosco's Bistro - 9996 Total:		(2.00)	0.00	(2.00)
Grand Total:		(156.32)	156.32	0.00

Figure 9 Stored Value Fund Distribution Store Summary

#	Column	Description/Calculation
1	Selected Store	The name and ID of the store selected for inclusion in the report.
2	Store Owed	The name and ID of the store owed the money appearing in the debit column, or who owes the money appearing in the credit column.
3	Debit	The amount the selected store owes the redemption store for a gift card transaction that decreased the gift card balance.
4	Credit	The amount the selected store is owed by the original purchase store or the store where value was added for a gift card transaction that decreased the gift card balance.
5	Net	The total amount the selected store owes or the total amount that is owed to the selected store. (Debit + Credit = Net)

Stored Value Liability

The Stored Value Liability report shows gift cards that sold or had value added during the selected range, and the unredeemed amount of those transactions as of the day the report is generated. The Stored Value Liability report contains the gift card sales for a selected date range and the unredeemed balance on those sale transactions as of the current date. For example, the current date is 7/31 and you run the report for 7/22 - 7/28 the unredeemed amount that appears on the report is through 7/31.




The unredeemed amount reflects the amount unredeemed for the transaction, not the current value of the gift card. The unredeemed amount is based on transactions that reduce the card value from when the sale, add value, manual adjustment occurs, through the day the report is generated. For Example: gift card # 11111 00000 0001 was sold for \$20 on 08/5/2007 and had a add value transaction for \$10.00on 08/14/2007.

If you run the Stored Value Liability report for 08/7/2007 - 08/14/2007, the gift card above would only display the Add Value transaction for \$10.00 since the original sale occurred before the selected date range.

The gift card information in this report is always available for historical reporting purposes.



A comparison of the Stored Value Sales report and the Stored Value Liability report for “yesterday” could potentially show different sales information. It may take more than a day for the two reports to match.



Stored Value Liability - Detail By Store

Store: Aloha Cafe
Report Range: 01/01/2004 To: 01/31/2004

①	②	③	④	⑤	⑥
Store	Date	Card Type	Serial Number	Sales Amount	Unredeemed Amount
Aloha Cafe - 9999					
01/16/2004	01/16/2004	Open Value Gift Card	10000000002268	12.00	0.00
01/16/2004	01/16/2004	Open Value Gift Card	10000000002268	12.00	0.00
01/16/2004	01/16/2004	Open Value Gift Card	10000000002268	12.00	0.00
01/16/2004	01/16/2004	Open Value Gift Card	10000000002268	22.50	0.00
01/16/2004	01/16/2004	Open Value Gift Card	10000000002268	7.50	0.00
01/16/2004	01/16/2004	Open Value Gift Card	10000000002268	8.50	0.00
01/16/2004	01/16/2004	Open Value Gift Card	10000000002268	100.00	97.92
1/16/2004 Total:				174.50	97.92
01/28/2004	01/28/2004	\$20.00 Gift Card	55553009999901	20.00	20.00
01/28/2004	01/28/2004	\$5.00 Gift Card	81295009999901	20.00	20.00
1/28/2004 Total:				40.00	40.00
Aloha Cafe - 9999 Total:				214.50	137.92
Grand Total:				214.50	137.92

Figure 10 Stored Value Liability - Detail by Store

#	Column	Description/Calculation
1	Store	The name and ID of the store selected for inclusion in the report.
2	Date	The date the gift card balance was increased.
3	Card Type	The name of the gift card type, as entered through the Card Setup wizard.
4	Serial Number	The unique 14-digit number of the Stored Value card.
5	Sales Amount	The amount of the increase in value to the gift card.
6	Unredeemed Amount	The dollar amount of the transaction that is still remaining on the gift card. (sales + add-value + Loyalty reward + manual adjustment increases) - (redemptions + service charges + manual adjustment reductions)

Stored Value Liability by Date Range

The Stored Value Liability report is designed to show gift cards that were sold or had value added during the selected date range and the unredeemed amount of those transactions based on the selected date range. You will be able to select the date range for sales/add values transactions. In this report, the selected date range will also be used to determine the unredeemed amount. In order for a gift card to be reported, a transaction must have been processed (sale/void sale, add value/void add value, redemption/void redemption, service charge, manual adjustment, Loyalty Reward) during the selected date range. This report includes an option to include or exclude gift cards that have a zero dollar balance during the selected date range. The option to exclude zero balance gift cards only suppresses the display of the gift card from the report. It does not affect the sub total and grand total values.

Expired gift cards that did not have any transactions applied during the selected date range will be excluded from the report.

The Stored Value Liability By Date Range report can be run with a start date based on the beginning of your gift card program and an end date based on an accounting period or tax period and the data returned will be from only those gift cards where a transaction occurred during the selected date range.



Any transaction that occurred before or after the selected date range will not be used to calculate any of the fields in this report

Aloha

Stored Value Liability By Date Range - Summary By Store

All Stores
Report Range: 09/20/2000 - 09/28/2001

Store	Type	Sales				Net Debits						Current Balance	
		Original Sales	Manual Adjustments	Loyalty	Voided	Debit	Manual Adjustments	Gift	Other	Debit	Debit		
Aurora - 2	Bronze	45.00	5.00	0.00	0.00	(10.00)	(10.00)	0.00	(0.00)	(0.00)	(0.00)	20.00	5.00
	Platinum	50.00	0.00	10.00	0.00	(50.00)	(11.00)	(0.00)	(0.00)	(0.00)	(0.00)	(1.00)	10.00
Aurora - 2 Total:		95.00	5.00	10.00	0.00	(60.00)	(21.00)	(0.00)	(0.00)	(0.00)	(0.00)	19.00	15.00
Bedford - 1	Platinum	55.00	0.00	0.00	0.00	(40.00)	(0.00)	(10.00)	(0.00)	(0.00)	(0.00)	5.00	65.00
	Blue	50.00	10.00	5.00	0.00	(55.00)	(0.00)	(0.00)	(0.00)	(5.00)	(0.00)	5.00	55.00
Bedford - 1 Total:		105.00	10.00	5.00	0.00	(95.00)	(0.00)	(10.00)	(0.00)	(5.00)	(0.00)	10.00	120.00
Delta - 2	Bronze	20.00	20.00	0.00	0.00	(10.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	5.00	25.00
	Platinum	50.00	0.00	0.00	0.00	(20.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	25.00	5.00
Delta - 2 Total:		70.00	20.00	0.00	0.00	(30.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	30.00	30.00
San Antonio - 4	Bronze	15.00	65.00	10.00	0.00	(40.00)	(0.00)	(0.00)	(0.00)	(10.00)	(0.00)	20.00	20.00
	Platinum	15.00	65.00	10.00	0.00	(45.00)	(0.00)	(0.00)	(0.00)	(10.00)	(0.00)	20.00	20.00
San Antonio - 4 Total:		30.00	130.00	20.00	0.00	(85.00)	(0.00)	(0.00)	(0.00)	(20.00)	(0.00)	40.00	40.00
Grand Total:		295.00	120.00	25.00	0.00	(230.00)	(21.00)	(10.00)	(0.00)	(10.00)	(0.00)	89.00	130.00

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Figure 11 Stored Value Liability by Date Range

#	Column	Description/Calculation
1	Store	The name and ID of the store where the gift card was sold. Once a gift card has been sold, it will always display the same store name and ID from which it was originally sold.
2	Date	The date the original purchase transaction occurred. Once a gift card has been sold, it will always display the same date of when it was originally sold.
3	Type	The Series Name of the reported gift card. You will be able to qualify by card Type in the Other Report Options frame on the Report Settings tab for the Final Settings/Report Schedule dialog.
4	Sale/Add Values	The value of the gift card the first time it was sold plus any Add Value amounts that have been added. This value does not include Manual Adjustment Add Value or Loyalty Reward transactions. Voided Sale and Add Value transaction are included in this amount. For example, if a gift card is sold for \$10 during the selected date range and the sale was voided, then the amount in this field would be 0.00.
5	Loyalty Rewards	The value of the Loyalty Reward transactions that have been applied to the subject gift card(s) during the selected date range.

#	Column	Description/Calculation
6	Manual Adjustments	The positive amounts only of the Manual Adjustment transactions that have been applied to the subject gift card(s) during the selected date range.
7	Increased Total	The amount of the Sale, Add Value, Loyalty Reward and positive Manual Adjustment transactions that increased the value of the gift card during the selected date range.
8	Redemptions	The value of the Redemption transactions that have been applied to the subject gift card(s) during the selected date range. Voided Redemption transactions are included in this amount. As an example, if a gift card is redeemed for \$10 during the selected date range and the redemption was voided, then the amount would be 0.00.
9	Manual Adjustments	The negative amounts only of the Manual Adjustment transactions that have been applied to the subject gift card(s) during the selected date range.
10	Cash Back	The value of the Cash Back transactions that have been applied to the subject gift card(s) during the selected date range.
11	Unused	The value of the Unused transactions that have been applied to the subject gift card(s) during the selected date range.
12	Service Charges	The value of the Service Charge transactions that have been applied to the subject gift card(s) during the selected date range.
13	Decreased Total	The amount of the Redemption, negative Manual Adjustment, Cash Back, Unused and Service Charge transactions that decreased the value of the gift card during the selected date range.
14	Unredeemed Amount	The unredeemed amount of the transaction for the gift card less all redemption transactions, service charges, and manual adjustment reductions applied for the sale, add value, or manual adjustment that increases the gift card amount.
15	Current Balance As Of%Run-Date%	The current balance of the subject gift card without consideration for the selected date range. The report run date will be included in the column header in the mm/dd/yyyy format. The run date is the same value as the "Printed On:" date value in the report footer. If the report is run on Jan. 1st, 2008, then the column header will be displayed as "Current Balance As Of 01/01/2008."

#	Column	Description/Calculation
16	%StoreName% – %StoreID% Total	The subtotal of each amount for each store.
17	Grand Total	The grand total of each amount.

Stored Value Manual Adjustment List

The Stored Value Manual Adjustment List report provides a summary of gift cards adjusted and sold via the Stored Value Balance Adjustment utility during the selected date range. Use the Stored Value Balance Adjustment utility to apply manual adjustments and sell gift cards. Manual adjustments can increase or decrease the balance on a gift card.

For example, card # 11111000000001 has a balance of \$15.00 and you adjust the card to \$20.00, the Stored Value Manual Adjustment List report displays the adjustment as \$5.00 on the report. If you adjust the card to \$10.00 the report displays the adjustment as (\$5.00).

The gift card information in this report is always available for historical reporting purposes.

Charged To	Date	Card Type	Card Number	Card Balance	Transaction Amount	Transaction Type	User	Reason
Albuquerque - 110								
07/27/2006								
10060 - Khuyen's ecard/efreq			10060000000001	1,050.00	48.93	Man. Adj.	Kyle Overton	Customer Complaint
10060 - Khuyen's ecard/efreq Total:				1	48.93			
07/27/2006 Total:				1	48.93			
Albuquerque - 110 Total:				1	48.93			
All Day Buffet - 12								
07/27/2006								
10060 - Khuyen's ecard/efreq			10060000000002	140.00	20.00	Man. Adj.	Kyle Overton	Added Value
			10060000000100	50.00	50.00	Purchase	Kyle Overton	Corporate Sell
			10060000000101	50.00	50.00	Purchase	Kyle Overton	Corporate Sell
10060 - Khuyen's ecard/efreq Total:				3	120.00			

Figure 12 Stored Value Manual Adjustment List

#	Column	Description/Calculation
1	Charged to	The name and ID of the store to which the adjustment or purchase is charged.
2	Date	The date the adjustment or purchase was made.
3	Card Type	The name of the gift card as defined in the Card Setup wizard.
4	Card Number	The unique 14-digit number of the gift card.
5	Card Balance	The new balance of the card as entered by the person who performed the transaction.

#	Column	Description/Calculation
6	Transaction Amount	The total transaction amount of the purchase or adjustment (either positive or negative) applied to the card.
7	Transaction Type	Indicates if the transaction type was a purchase or a manual adjustment.
8	User	The name of the person who logged in to the site and performed the transaction.
9	Reason	The text entered by the person who performed the transaction, to describe the reason of the purchase or manual adjustment.

Stored Value Reconciliation

The Stored Value Reconciliation report shows the amount of money owed to/from stores when the card is redeemed in a different location than the original purchase store. This report also moves any add value dollars back to the original purchase store, regardless of the store performing the add value transaction. The gift card information in this report is always available for historical reporting purposes.

Refer to the following scenario:

You sell gift card # 11111222222221 in store A for \$20.00 on 1/03/06 and it is redeemed in store B for \$20.00 on 1/15/06. Store B then adds \$25.00 of value to the gift card on 1/15/06. Store C redeems the gift card for \$25.00 on 1/30/06. In this scenario,

Store A owes Store B \$20.00 for the redemption on 1/15/06,

Store B owes Store A \$25.00 for the add value transaction on 1/15/06, and

Store A owes Store C \$25.00 for the redemption on 1/30/06.

Serial Number	Original Purchase Store	Debit	Credit	Redemption/Add Value Store
All Day Buffet - 12				
10000000000034	All Day Buffet - 12	(0.89)	0.00	Chicago - 1
10000054466589	Chicago - 1	0.00	11.41	All Day Buffet - 12
10000054466593	Chicago - 1	(5.00)	0.00	All Day Buffet - 12
10000054466594	Chicago - 1	0.00	15.92	All Day Buffet - 12
10000054466595	Chicago - 1	(2.50)	0.00	All Day Buffet - 12
10101000000035	All Day Buffet - 12	(0.89)	0.00	Chicago - 1
14785054466593	Chicago - 1	(5.00)	0.00	All Day Buffet - 12
14785054466594	Chicago - 1	0.00	16.90	All Day Buffet - 12
14785054466595	Chicago - 1	(2.50)	0.00	All Day Buffet - 12
51794000000002	Chicago - 1	0.00	17.62	All Day Buffet - 12
51794000000003	Chicago - 1	0.00	3.44	All Day Buffet - 12
76010004125467	Chicago - 1	0.00	12.05	All Day Buffet - 12
76010004125460	Chicago - 1	0.00	21.03	All Day Buffet - 12
88889111111111	All Day Buffet - 12	(1.00)	0.00	Aloha Cafe - 9999
88889111111112	All Day Buffet - 12	(1.00)	0.00	Aloha Cafe - 9999
88889111111113	All Day Buffet - 12	(1.00)	0.00	Aloha Cafe - 9999
All Day Buffet - 12 Total:		(19.78)	98.37	
Aloha Cafe - 9999				
88889111111111	All Day Buffet - 12	0.00	1.00	Aloha Cafe - 9999
88889111111112	All Day Buffet - 12	0.00	1.00	Aloha Cafe - 9999
88889111111113	All Day Buffet - 12	0.00	1.00	Aloha Cafe - 9999
Aloha Cafe - 9999 Total:		0.00	3.00	
Grand Total:		(19.78)	101.37	

Figure 13 Stored Value Reconciliation - Summary By Store

#	Column	Description/Calculation
1	Store	The name and ID of the store selected for inclusion in the report.
2	Serial Number	The serial number of the gift card.
3	Original Purchase Store	The store name and ID of the store where the gift card was originally purchased.
4	Debit	The amount the selected store owes the redemption store for a gift card transaction that decreased the gift card balance, including redemptions, service charges, and manual adjustments.
5	Credit	The amount the selected store is owed by the original purchase store for a gift card transaction that decreased the gift card balance, including redemptions, service charges, and manual adjustments.
6	Redemption/Add Value Store	The store name and ID of the store where the increase or decrease of the gift card balance occurred.

Stored Value Reconciliation Store Summary

The Stored Value Reconciliation Store Summary report provides a summary of the amount of money each store owes another store, rather than the total owed from the store. For example, store A owes store B \$20.00 and store C \$15.00, rather than store A owes \$35.00 total.

The report provides a summary of gift card transactions that were sold in one store, but had transactions that increase (add value, manual adjustment, Loyalty reward) or decrease (redemption, service charge, manual adjustment) the gift card balance in another store. This report does not include gift cards where the balance was increased and decreased at the same location.

The gift card information in this report is always available for historical reporting purposes

The Stored Value Reconciliation Store Summary report moves any value added to the gift card back to the original purchase store. The original purchase store always distributes funds for the gift card to the store where a transaction that reduces the gift card balance occurred.


		Stored Value Reconciliation Store Summary		
All Stores:				
Report Range: 10/01/2003 To: 10/01/2003				
1	2	3	4	5
Selected Store	Store Owed	Debit	Credit	Net
All Day Buffet - 12				
	Aloha Cafe - 9999	(3.00)	0.00	(3.00)
	GC Terminal Edition - 99999	0.00	21.06	21.06
	Jane in a Box - 2	(16.78)	77.31	60.53
	All Day Buffet - 12 Total:	(19.78)	98.37	78.59
Aloha Cafe - 9999				
	All Day Buffet - 12	0.00	3.00	3.00
	Aloha Cafe - 9999 Total:	0.00	3.00	3.00
Bedford - 114				
	Rosco's Bistro - 9996	0.00	3.00	3.00
	Bedford - 114 Total:	0.00	3.00	3.00
GC Terminal Edition - 99999				
	All Day Buffet - 12	(21.06)	0.00	(21.06)
	GC Terminal Edition - 99999 Total:	(21.06)	0.00	(21.06)
Jane in a Box - 2				
	All Day Buffet - 12	(77.31)	16.78	(60.53)
	Jane in a Box - 2 Total:	(77.31)	16.78	(60.53)
Rosco's Bistro - 9996				
	Bedford - 114	(3.00)	0.00	(3.00)
	Rosco's Bistro - 9996 Total:	(3.00)	0.00	(3.00)
	Grand Total:	(121.15)	121.15	0.00

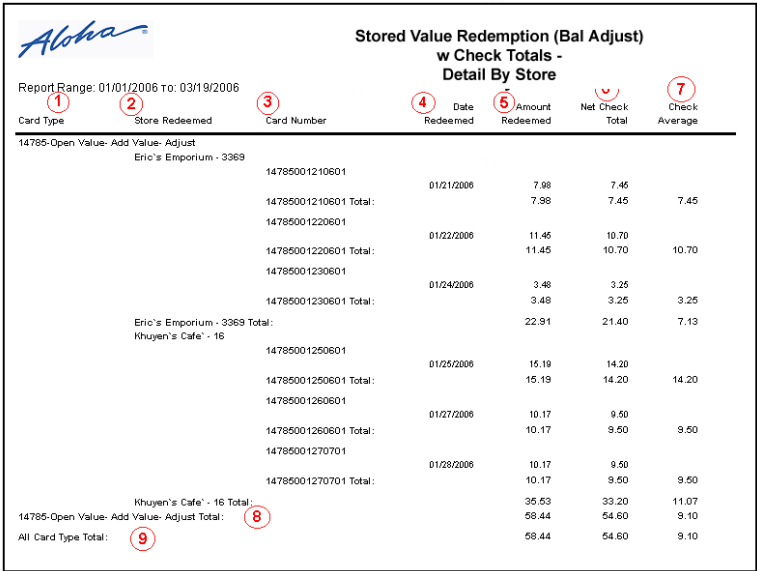
Figure 14 Stored Value Reconciliation Store Summary

#	Column	Description/Calculation
1	Selected Store	The name and ID of the store selected for inclusion in the report.
2	Store Owed	The store name and ID of the store where the gift card balance was increased through an add value transaction, a manual adjustment, or an Loyalty reward, or the store where the gift card balance was decreased through a redemption, a service charge, or a manual adjustment.
3	Debit	The amount the selected store owes the redemption store for a gift card transaction that decreased the gift card balance.
4	Credit	The amount the selected store is owed for a gift card transaction that decreased the gift card balance
5	Net	The total amount the selected store owes or is owed. (Debit + Credit)

Stored Value Redemption (Balance Adjust) with Check Totals

The Stored Value Redemption (Balance Adjust) with Check Totals report provides the net check total on gift cards for which you do not give cash back if the card is not fully redeemed; the card balance remains available on the gift card. You determine how a gift card type handles balances in Card Setup. Net check total is the check amount less tax, comps, and/or promos. Redemptions on Stored Value Terminal Edition will not capture net check total information.

The gift card information in this report is always available for historical reporting purposes.



1	2	3	4	5	6	7
Card Type	Store Redeemed	Card Number	Date Redeemed	Amount Redeemed	Net Check Total	Check Average
14785-Open Value- Add Value- Adjust						
Eric's Emporium - 3369						
		14785001210601	01/21/2006	7.98	7.46	
		14785001210601 Total:		7.98	7.45	7.45
		14785001220601	01/22/2006	11.45	10.70	
		14785001220601 Total:		11.45	10.70	10.70
		14785001230601	01/24/2006	3.48	3.25	
		14785001230601 Total:		3.48	3.25	3.25
		Eric's Emporium - 3369 Total:		22.91	21.40	7.13
Khuyen's Cafe - 16						
		14785001250601	01/25/2006	15.19	14.20	
		14785001250601 Total:		15.19	14.20	14.20
		14785001260601	01/27/2006	10.17	9.50	
		14785001260601 Total:		10.17	9.50	9.50
		14785001270701	01/28/2006	10.17	9.50	
		14785001270701 Total:		10.17	9.50	9.50
		Khuyen's Cafe - 16 Total:		35.53	33.20	11.07
		14785-Open Value- Add Value- Adjust Total:		58.44	54.60	9.10
		All Card Type Total:		58.44	54.60	9.10

Figure 15 Stored Value Redemption (Bal Adjust) w Check Totals - Detail By Store

#	Column	Description/Calculation
1	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
2	Store Redeemed	The name and ID of the store where the gift card was redeemed.
3	Card Number	The unique number of the gift card that was redeemed.
4	Date Redeemed	The date the gift card was redeemed.

#	Column	Description/Calculation
5	Amount Redeemed	The dollar amount of the redemption. gift card redemptions appear as a negative dollar amount, since the transaction reduces the value of the card. Voided gift card redemptions appear as a positive dollar amount, since the transaction increases the value of the card.
6	Net Check Total	The amount of the check excluding tax, comps, or promos. This is calculated as (Gross Check Amt - Total Comp and/or Promo Amt – Tax = Net Check Total).
7	Check Average	The average check amount by card number. This is calculated as the total amount per card number divided by the number of transactions.
8	Totals by Card Type	This line contains the totals for the Amount Redeemed column, Net Check Total column, and the check average, by card type.
9	All Card Type Total	This line contains the totals for the Amount Redeemed column, Net Check Total column, and the check average, for all card types.

Stored Value Redemption (Balance Adjust) with Guest Count

The Stored Value Redemption (Balance Adjust) with Guest Count provides information on gift cards that are setup to adjust the card balance and not give cash back if the card is not fully redeemed and any voided gift card redemptions transactions that occurred between the selected date range. This report also displays check totals, check averages and the guest count.

The gift card information in this report is always available for historical reporting purposes.

Type	Store Redeemed	Number	Date Redeemed	Amount Redeemed	Nat Check Total	Check Average	Guest Count	Average Check Amount
Gold	Dallas - 1	12345000000001	10/12/2007	25.00	61.00		4	15.25
			10/22/2007	15.00	35.00		2	17.50
		12345000000001 Total:		40.00	95.00	40.00	6	16.00
		12345000000002	10/12/2007	15.00	36.00		2	18.00
			10/12/2007	10.00	24.00		2	12.00
			10/22/2007	15.00	35.00		2	17.50
		12345000000002 Total:		40.00	95.00	31.67	6	15.83
	Dallas - 1 Total:			80.00	191.00	38.20	12	15.92
	Gold Total:			80.00	191.00	38.20	12	15.92
Silver	Fort Worth - 2	96789000000001	10/12/2007	25.00	48.00		3	16.00
			10/12/2007	10.00	36.00		3	12.00
			10/22/2007	15.00	35.00		3	11.67
		96789000000001 Total:		50.00	119.00	39.67	9	13.22
		96789000000002	10/12/2007	20.00	48.00		4	12.00
			10/12/2007	15.00	35.00		2	17.50
			10/22/2007	35.00	83.00	41.50	6	19.83
		96789000000002 Total:		70.00	166.00	68.17	12	13.85
	Fort Worth - 2 Total:			120.00	285.00	40.40	27	14.59
	Silver Total:			120.00	285.00	40.40	27	14.59
	Grand Total:			165.00	393.00	39.30	27	14.56

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Figure 16 Stored Value Redemption (Balance Adjust) with Guest Count

#	Column	Description/Calculation
1	Store	The name of the store(s), area, region or store group for which the report is run.
2	Report Range	The date range of the report.
3	Type	The name of the selected card type. Only cards setup as balance adjustment will be included in this report.

#	Column	Description/Calculation
4	Store Redeemed	The name and ID of the store where the gift card was redeemed.
5	Number	The unique number of the gift card redeemed.
6	Date Redeemed	The date the gift card was redeemed. Each redemption instance will be reported separately.
7	Amount Redeemed	The amount redeemed from the gift card.
8	Net Check Total	The amount of the check excluding tax, comps, or promos. This is calculated as (Gross Check Amt - Total Comp and/or Promo Amt – Tax = Net Check Total).
9	Check Average	The average check amount by card number. This is calculated as the total amount per card number divided by the number of transactions.
10	Guest Count	The number of people included on the check. The guest count will have a precision of zero.
11	Average Check Amount	The average check amount per guest.
12	Number Total	The total sum of Amount Redeemed, Net Check Total, Gross Check Total, and Guest Count for each unique card number selected. The total average of Check Average and Average Check Amount for each unique card number selected.
13	Store Redeemed Total	The total sum of Amount Redeemed, Net Check Total, Gross Check Total, and Guest Count for each selected store. The total average of Check Average and Average Check Amount for each selected store.
14	Type Total	The total sum of Amount Redeemed, Net Check Total, Gross Check Total, and Guest Count for each selected card type. The total average of Check Average and Average Check Amount for each selected card type.
15	Grand Total	The grand total of Amount Redeemed, Net Check Total, Gross Check Total, and Guest Count. The total average of Check Average and Average Check Amount.

Stored Value Redemption (Balance Adjust)

The Stored Value Redemption (Balance Adjust) report provides information on gift cards for which you do not give cash back if the card is not fully redeemed, the card balance remains available on the gift card. This report also includes any voided gift card redemptions that occurred during the selected date range. The Stored Value Redemption (Balance Adjust) report does not include redemptions for the life of the gift card.

The gift card information in this report is always available for historical reporting purposes.

Aloha		Stored Value Redemption (Balance Adjust) - Detail By Store					
Store: Aloha Cafe							
Report Range: 08/07/2003 To: 08/07/2003							
① Location Redeemed	② Date Redeemed	③ Card Type	④ Serial Number	⑤ Redemption Amount	⑥ % Redeemed	⑦ Balance Adjustment	⑧ % Balance Adjustment
Aloha Cafe - 9999							
8/7/03		Open Value	24920000000001	(4.40)	27.50%	11.60	72.50%
		Open Value	24920000000001	4.40	(27.50%)	16.00	(72.50%)
8/7/2003 Total:				0.00	0.00%		
8/8/03							
		Open Value	24920000000001	(1.20)	7.50%	14.80	92.50%
		Open Value	24920000000001	1.20	(7.50%)	16.00	(92.50%)
		Open Value	24920000000005	(15.00)	100.00%	0.00	0.00%
8/8/03 Total:				(15.00)	32.75%		
8/11/03							
		Open Value	24920000000050	(2.40)	10.43%	20.60	89.57%
8/11/03 Total:				(2.40)	10.43%		
8/12/03							
		Open Value	24920000000050	(6.87)	33.35%	13.73	66.65%
8/12/03 Total:				(6.87)	33.35%		
Aloha Cafe - 9999 Total:				(24.27)	20.74%		
Grand Total:				(24.27)	20.74%		

Figure 17 Stored Value Redemption (Balance Adjust) - Detail By Store

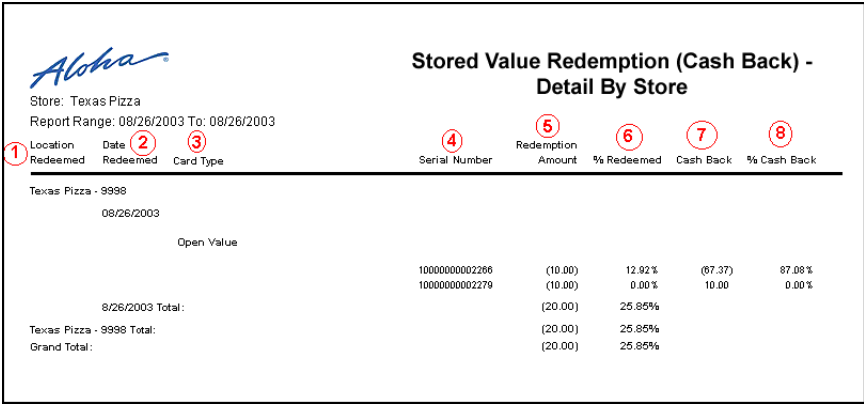
#	Column	Description/Column
1	Location Redeemed	The name and ID of the store where the gift card was redeemed.
2	Date Redeemed	The date the gift card was redeemed.
3	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
4	Serial Number	The unique 14-digit number of the gift card that was redeemed.

#	Column	Description/Column
5	Redemption Amount	The dollar amount of the redemption. gift card redemptions appear as a negative dollar amount, since the transaction reduces the value of the card. Voided gift card redemptions appear as a positive dollar amount, since the transaction increases the value of the card.
6	% Redeemed	The percentage of the pre-redemption amount of the gift card that was redeemed in this transaction. For example, if the gift card balance prior to the redemption is \$25.00, and you redeem an amount of \$23.50, the % Redeemed is .94. (Redemption Amount/pre-redemption amount)
7	Balance Adjustment	The unused dollar amount remaining on the gift card after the redemption, when the customer does not receive cash back. This amount reflects the amount remaining on the card after the redemption, not the total remaining balance on the card. The Balance Adjustment amount appears as a positive dollar amount for gift card redemptions and as a negative dollar amount for voided gift card redemptions.
8	% Balance Adjustment	The percentage of the pre-redemption amount of the gift card that was adjusted in this transaction. Using the prior example, the Balance Adjustment is \$1.50 (\$25.00 - \$23.50); therefore, the % Balance Adjustment is .06. (Balance Adjustment/pre-redemption amount)

Stored Value Redemption (Cash Back)

The Stored Value Redemption (Cash Back) report provides information on gift cards for which you allow the customer to receive the card balance back as cash if the card is not fully redeemed. This report also includes any voided gift card redemptions between the selected date range.

The gift card information in this report is always available for historical reporting purposes.



1 Location Redeemed	2 Date Redeemed	3 Card Type	4 Serial Number	5 Redemption Amount	6 % Redeemed	7 Cash Back	8 % Cash Back
Texas Pizza - 9998	08/26/2003	Open Value					
			10000000002266	(10.00)	12.92%	(87.37)	87.08%
			10000000002279	(10.00)	0.00%	10.00	0.00%
	8/26/2003 Total:			(20.00)	25.85%		
	Texas Pizza - 9998 Total:			(20.00)	25.85%		
	Grand Total:			(20.00)	25.85%		

Figure 18 Stored Value Redemption (Cash Back)

#	Column	Description/Calculation
1	Location Redeemed	The name and ID of the store where the gift card was redeemed.
2	Date Redeemed	The date the gift card was redeemed.
3	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
4	Serial Number	The unique 14-digit number of the gift card that was redeemed.
5	Redemption Amount	The amount by which the balance of the gift card is decreased for this transaction. Note: A gift card redemption appears as a negative value, as a redemption decreases the value of the gift card. A voided gift card redemption appears as a positive value, since this type of transaction increases the value of the gift card.

#	Column	Description/Calculation
6	% Redeemed	The percentage of the pre-redemption amount of the gift card that was redeemed in this transaction. For example, if the gift card balance prior to the redemption is \$25.00, and you redeem an amount of \$23.50, the % Redeemed is .94. (Redemption Amount/pre-redemption amount)
7	Cash Back	The amount of cash returned to the customer. The Cash Back amount appears as a negative dollar amount for gift card redemptions, and as a positive dollar amount for voided gift card redemptions.
8	% Cash Back	The percentage of the pre-redemption amount of the gift card that was provided as cash back to the customer. (Cash Back/pre-redemption amount) Note: For gift card redemptions that are auto-approved, the cardholder receives up to the auto-approve amount back in cash. If the amount does not exceed the auto-approve amount, only the cash up to the auto-approve amount is given to the customer. These transactions reflect \$0.00 for the cash back amount.

Stored Value Redemption (Cash Back) w Check Totals

The Stored Value Redemptions (Cash Back) with Check Totals report provides the net check total on gift cards for which you allow the customer to receive the card balance as cash if the card is not fully redeemed. You determine how a gift card type handles balances in Card Setup. Redemptions on an Stored Value Terminal Edition will not capture net check total information.

The gift card information in this report is always available for historical reporting purposes.

1 Card Type	2 Store Redeemed	3 Card Number	4 Date Redeemed	5 Amount Redeemed	6 Net Check Total	7 Check Average
24931 - Cash Back card to test 24930						
Eric's Emporium - 3369						
		24931001210601	01/21/2006	(7.98)	7.45	
		24931001210601 Total:		(7.98)	7.45	7.45
		24931001220601	01/22/2006	(11.45)	10.70	
		24931001220601 Total:		(11.45)	10.70	10.70
		24931001230601	01/24/2006	(3.48)	3.25	
		24931001230601 Total:		(3.48)	3.25	3.25
		Eric's Emporium - 3369 Total:		(22.91)	21.40	7.13
		24931 - Cash Back card to test 24930 Total:		(22.91)	21.40	7.13
		All Card Type Total:		(22.91)		

Figure 19 Stored Value Redemption (Cash Back) w Check Totals - Detail By Store

#	Column	Description/Calculation
1	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
2	Store Redeemed	The name and ID of the store where the gift card was redeemed.
3	Card Number	The unique number of the gift card that was redeemed.
4	Date Redeemed	The date the gift card was redeemed.
5	Amount Redeemed	The dollar amount of the redemption. gift card redemptions appear as a negative dollar amount, since the transaction reduces the value of the card. Voided gift card redemptions appear as a positive dollar amount, since the transaction increases the value of the card.

#	Column	Description/Calculation
6	Net Check Total	The amount of the check excluding tax, comps, or promos. This is calculated as (Gross Check Amt - Total Comp and/or Promo Amt – Tax = Net Check Total).
7	Check Average	The average check amount by card number. This is calculated as the total amount per card number divided by the number of transactions.
8	Totals by Card Type	This line contains the totals for the Amount Redeemed column, Net Check Total column, and the check average, by card type.
9	All Card Type Total	This line contains the totals for the Amount Redeemed column, Net Check Total column, and the check average, for all card types.

Stored Value Redemption (Unused Bal) w Check Totals

The Stored Value Redemptions (Unused Balance) with Check Totals report provides the net check total on gift cards for which you do not adjust the card balance or give the remaining balance back to the customer as cash. You determine how a gift card type handles balances in Card Setup. Redemptions on an Stored Value Terminal Edition will not capture net check total information.

The gift card information in this report is always available for historical reporting purposes.

1 Card Type	2 Store Redeemed	3 Card Number	4 Date Redeemed	5 Amount Redeemed	6 Net Check Total	7 Check Average
10101 - Open-AV- Full Redemption Daily SC						
Eric's Emporium - 3369						
		10101001210601	01/21/2006	(7.98)	7.45	
		10101001210601 Total:		(7.98)	7.45	7.45
		10101001220601	01/22/2006	(11.45)	10.70	
		10101001220601 Total:		(11.45)	10.70	10.70
		10101001230601	01/24/2006	(3.48)	3.25	
		10101001230601 Total:		(3.48)	3.25	3.25
		Eric's Emporium - 3369 Total:		(22.91)	21.40	7.13
		10101 - Open-AV- Full Redemption Daily SC:		(22.91)	21.40	7.13
		All Card Type Total:		(22.91)	21.40	7.13

Figure 20 Stored Value Redemption (Unused Bal) w Check Totals - Detail By Store

#	Column	Description/Calculation
1	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
2	Store Redeemed	The name and ID of the store where the gift card was redeemed.
3	Card Number	The unique number of the gift card that was redeemed.
4	Date Redeemed	The date the gift card was redeemed.
5	Amount Redeemed	The dollar amount of the redemption. gift card redemptions appear as a negative dollar amount, since the transaction reduces the value of the card. Voided gift card redemptions appear as a positive dollar amount, since the transaction increases the value of the card.

#	Column	Description/Calculation
6	Net Check Total	The amount of the check excluding tax, comps, or promos. This is calculated as (Gross Check Amt - Total Comp and/or Promo Amt – Tax = Net Check Total).
7	Check Average	The average check amount by card number. This is calculated as the total amount per card number divided by the number of transactions.
8	Totals by Card Type	This line contains the totals for the Amount Redeemed column, Net Check Total column, and the check average, by card type.
9	All Card Type Total	This line contains the totals for the Amount Redeemed column, Net Check Total column, and the check average, for all card types.

Stored Value Redemption (Unused Balance)

The Stored Value Redemption (Unused Balance) report provides information on gift cards for which you do not adjust the card balance or give the remaining balance back to the customer as cash. The report also lists any voided gift card redemptions that occurred between the selected date range. For example, Store redeems a gift card for \$20.00 on 7/14 and \$10.00 on 7/22. If you run the Stored Value Redemption (Unused Balance) report for the date ranges 7/13 -7/21, the transaction on 7/14 appears on the report and the transaction on 7/22 does not appear on the report.

If a gift card is configured to not give cash back and it is auto-approved at a store, the store auto-approves up to the amount configured to auto-approve. These transactions reflect as \$0.00 in the Unused Balance column.

The gift card information in this report is always available for historical reporting purposes.

Aloha

Stored Value Redemption (Unused Balance) - Detail By Store

All Stores:
Report Range: 08/26/2003 To: 08/26/2003

① Location Redeemed	② Date Redeemed	③ Card Type	④ Serial Number	⑤ Redemption Amount	⑥ % Redeemed	⑦ Unused Balance	⑧ % Unused Balance
Texas Pizza - 9998	08/26/2003	Open Value	24932000000117	(12.40)	82.67%	(2.60)	17.33%
08/26/2003 Total:				(12.40)	82.67%		
Texas Pizza - 9998 Total:				(12.40)	82.67%		
Grand Total:				(12.40)	82.67%		

Figure 21 Stored Value Redemption (Unused Balance) - Detail by Store

#	Column	Description/Calculation
1	Location Redeemed	The name and ID of the store where the gift card was redeemed.
2	Date Redeemed	The date the gift card was redeemed.
3	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
4	Serial Number	The unique 14-digit number of the gift card.

#	Column	Description/Calculation
5	Redemption Amount	The amount by which the balance of the gift card is decreased for this transaction. Note: A gift card redemption appears as a negative value, as a redemption decreases the value of the gift card. A voided gift card redemption appears as a positive value, since this type of transaction increases the value of the gift card.
6	% Redeemed	The percentage of the pre-redemption amount of the gift card that was redeemed in this transaction. For example, if the gift card balance prior to the redemption is \$25.00, and you redeem an amount of \$23.50, the % Redeemed is .94. (Redemption Amount/pre-redemption amount)
7	Unused Balance	The amount forfeited by the customer when the gift card is redeemed and the card does not allow you to adjust the balance or provide cash back to the customer. The Unused Balance amount appears as a negative dollar amount for gift card redemptions, and as a positive dollar amount for voided gift card redemptions.
8	% Unused Balance	The percentage of the pre-redemption amount of the gift card that was unused and forfeited by the customer. (Unused Balance/pre-redemption amount)

Stored Value Reward Reconciliation

The Stored Value Reward Reconciliation report enables companies to distinguish between value that a customer adds to a gift card and value added to the gift card through the earnings of an Loyalty reward. The report only includes transactions where the Loyalty reward was fully or partially redeemed and shows the unused balance of the reward, if any.

The gift card reward information in this report is always available for historical reporting purposes.

Card Type	Reward Redemption Date	Member Card Number	Reward Redemption Amount	Reward Store	Redemption Check Number	Check Total	Reward Issued Date	Card Reward Amount	Unused Reward Balance	Current Value
Alpha Card	1/17/2016	10135...0000	5.00	HWIT-105	1090	17.51	1/17/2006	0.51	0.00	10.24
		10135...0001	5.00	HWIT-105	1087	51.08	1/17/2006	0.00	0.00	5.00
		10135...0003	5.00	PARISH-103	9003	26.43	1/17/2006	30.00	0.00	10.00
		10135...0004	5.00	PAKPO-106	9021	49.61	1/17/2006	40.91	0.00	6.99
		10135...0005	5.00	PAKPO-106	9009	41.21	1/17/2006	41.21	0.00	5.00
1/17/2016 Total:		4	23.89					219.33	8.00	
Total:		1	23.89					219.33	8.00	

Figure 22 Stored Value Reward Reconciliation

#	Column	Description/Calculation
1	Card Type	The name of the gift card type as entered through the Card Setup wizard.
2	Reward Redemption Date	The date the Loyalty reward was redeemed.
3	Member Card Number	The Loyalty /Stored Value number that earned the reward. To define optional card masking options, select eServices > Loyalty Configuration, select a store in the list box, and click Edit. Select the Print/Display tab and define your card masking options for your reports in the 'Mask Profile Information on POS and Insight' options.
4	Reward Redemption Amount	The amount of the Loyalty reward that was redeemed.

#	Column	Description/Calculation
5	Store	The name and ID of the store where the Loyalty reward was redeemed.
6	Redemption Check Number	The POS check number for which the member redeemed the Loyalty reward.
7	Check Total	The dollar value amount of the check on which the Loyalty reward was redeemed
8	Reward Issue Date	The date when the reward was issued.
9	Stored Value Reward Amount	The dollar amount of the Loyalty reward earned.
10	Unused Reward Balance	The unredeemed amount of the Loyalty reward. Note: The balance information is based on the date you generate the report.
11	Current Value	The current value of the gift card as of the date you generate the report.

Stored Value Sales

The Stored Value Sales report provides a summary of gift card sales, per store. Only gift cards initially sold, add value transactions, or voided gift card sales appear on the report, if the transaction occurred within the selected date range. For example, gift card# 11111000000002 is sold on 11/28/2005 for \$20.00 and an add value transaction for \$10.00 on 12/5/05 is added to the card. If you run the Stored Value Sales report for 12/01/05 - 12/15/05. The t would not be used in the original purchase calculation, but it would be used in the add value transaction calculation.



The voided sales transactions appear as a sale (5.00) and then a void sale (-5.00) on the detail reports.

The gift card information in this report is always available for historical reporting purposes.

Stored Value Sales - Summary By Store						
All Stores:						
Report Range: 01/01/2005 To: 02/22/2005						
①	②	③	④	⑤	⑥	⑦
Card Type	Count	Purchase Value	Add Value Amount	eFrequency Reward	Manual Adjustment Amount	Total Value
Dallas - 5						
Gold eCard	6	120.00	380.00	0.00	0.00	500.00
Silver eCard	2	20.00	20.00	0.00	0.00	40.00
Dallas - 5 Total:	8	140.00	400.00	0.00	0.00	540.00
FT Worth - 6						
Gold eCard	9	15.00		0.00	0.00	15.00
FT Worth - 6 Total:	9	15.00		0.00	0.00	15.00
Grand Total:	17	155.00	400.00	0.00	0.00	555.00

Figure 23 Stored Value Sales

#	Column	Description/Calculation
1	Card Type	The name of the gift card type, as defined in the Card Setup wizard.

#	Column	Description/Calculation
2	Count	The number of unique gift cards sold. This count does not reflect the number of sales and/or add-value transactions.
3	Purchase Value	The original purchase value of the gift card when it was sold and/or the gift card void sales amount.
4	Add Value Amount	The total dollar amount added to the balance of the gift card after the original purchase, if any.
5	Loyalty Reward	The total dollar amount of Loyalty add-value reward transactions added to the balance of the gift card.
6	Manual Adjustment	The total dollar amount of manual adjustments that increase the balance of the gift card. Manual adjustments are performed from the Stored Value Balance Adjustment utility on the Insight Web site.
7	Total Value	The total value of the gift card including the original purchase value, all add-value transactions, and manual adjustment transactions.

Stored Value Service Charges

The Stored Value Service Charges report provides a summary of gift cards that had a service charge applied during the selected date range. You configure service charges in the Card Setup wizard. A service charge reduces the balance of the gift card, thus reducing the restaurants liability. Service charges are processed on a daily basis by the Aloha Stored Value services at the data warehouse; therefore, a service charge is not applied to the gift card until the process is executed.

The gift card information in this report is always available for historical reporting purposes.

1 Store	2 Service Charge	3 Card Type	4 GC Number	5 Last Date Used	6 Service Charge Amount	7 Current Balance
Chicago - 1						
	06/20/2003	Open Value Gift Card	100001111111111	03/21/2002	(5.50)	120.00
	06/20/2003 Total:		1		(5.50)	120.00
Chicago - 1 Total:			1		(5.50)	120.00
Grand Total:			1		(5.50)	120.00

Figure 24 Stored Value Service Charges - Detail By Store

#	Column	Description/Calculation
1	Store	The name and ID of the store selected for inclusion in the report.
2	Service Charge Date	The date the service charge transaction was applied.
3	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
4	GC Number	The unique 14-digit number of the gift card.
5	Last Date Used	The last date the gift card was used at a store.
6	Service Charge Amount	The service charge amount applied to the gift card. The service charge amount reflects as a negative amount since the transaction reduces the gift card value.

#	Column	Description/Calculation
7	Current Balance	The current balance of the gift card on the date the report is generated.

Stored Value Store Configuration

The Stored Value Store Configuration report list the company default settings and then follows with a list of the settings for each store whose settings are different from the company's default settings.

Location ¹	Setting ²	Value ³
Company - 0	In-Store Database - GCs from Specified Replication Group	TRUE
	In-Store Database - Replication Group Selected	Store 2 and Store 9998
	Store Database Settings - Software on BOH Server Only	TRUE
	Store Database Settings - Purge When Balance is Less Than	TRUE
	Store Database Settings - Purge Dollars	5.19
	Store Database Settings - Purge When Card Has Not Been Used	TRUE
	Store Database Settings - Purge Age	2 Day(s)
	Approval Settings - Auto Approve \$ Amount	0.00
	Approval Settings - Connect to Central Site to Verify Balance	TRUE
	Approval Settings - No Connect Auto Approve \$ Amount	0.00
	Connection Settings - Delay Disconnect	FALSE
	Connection Settings - Delay Disconnect Time	0 Minute(s)
	Connection Settings - Synch at Intervals	TRUE
	Connection Settings - Synch Interval	15 Minute(s)
Connection Settings - Start Synch Interval	8:00 AM	
Connection Settings - Stop Synch Interval	5:59 PM	
Austin - 102	In-Store Database - Virtual Store	TRUE
	Store Database Settings - Software on BOH Server Only	TRUE
	Store Database Settings - Purge When Balance is Less Than	TRUE
	Store Database Settings - Purge Dollars	2.00
	Store Database Settings - Purge When Card Has Not Been Used	TRUE
	Store Database Settings - Purge Age	2 Day(s)
	Approval Settings - Auto Approve \$ Amount	2.00
	Approval Settings - Connect to Central Site to Verify Balance	TRUE
	Approval Settings - No Connect Auto Approve \$ Amount	0.00

Figure 25 Stored Value Store Configuration by Store

#	Column	Description/Calculation
1	Location	The company or store name and ID (if applicable) being reported.
2	Setting	The name of the store configuration setting.
3	Value	The value of the store configuration setting, as it is set for the location. The Company location lists all store configuration settings and their corresponding value. The store locations only list the setting if the value is different from the company default setting.

Stored Value Summary

The Stored Value Summary report provides a summary of gift card sales and redemptions based on the store where the gift card was originally sold. Stored Value cards use the initial purchase date of the card for the report. If the original gift card purchase did not occur during the selected date range for the report, the gift card does not appear on the report. For add value, redemption, cash back/unused balance, service charges, and manual adjustments to appear on the report, the transaction and initial purchase of the card must fall within the selected date range. To report all gift card transactions, run this report using the Calendar Year to Date option or from the first date gift cards were sold to current date of business. To view specific gift card sales or redemption information by date, please refer to the gift card Sales report and the Stored Value Redemption report.

The gift card information in this report is always available for historical reporting purposes.



Add Value Amount, Redeemed Amount, and Cash Back/Unused Balance Amount will only reflect transactions that occurred during the reports selected date range.

Add value and redeemed amount transactions do not appear on the report unless you select the store where the gift card was originally sold and you include the date the gift card was originally sold in the report date range.

Aloha
Stored Value Summary - Detail By Store
 Store: Aloha Cafe
 Report Range: 08/05/2003 To: 08/10/2003

(2) Date Sold	(3) Card Type	(4) Serial Number	(5) Purchase Value	(6) Add Value Amount	(7) Total Value	(8) Redeemed Amount	(9) Cash Back/Unused Balance Amount	(10) Services Charges Applied	(11) Manual Adjustments Applied	(12) Frequency Redeemed Amount
1 Aloha Cafe - 9999										
08/05/2003										
	10000 - Open Value - AV - C	1000000942222	15.99		15.99	0.00	0.00	0.00	0.00	0.00
	10000 - Open Value - AV - C	1000000522222	15.99		15.99	0.00	0.00	0.00	0.00	0.00
	10000 - Open Value - AV - C	1000074146526	15.99		15.99	0.00	0.00	0.00	0.00	0.00
	10000 - Open Value - AV - C	1000068332222	15.99		15.99	0.00	0.00	0.00	0.00	0.00
	10101 - Open-Adv Full Rede	1010107652314	58.00		58.00	0.00	0.00	0.00	0.00	0.00
08/05/2003 Total:			5	121.96	121.96	0.00	0.00	0.00	0.00	0.00
08/06/2003										
	10000 - Open Value - AV - C	1000000557777	10.00		10.00	0.00	0.00	0.00	15.00	0.00
08/06/2003 Total:			1	10.00	10.00	0.00	0.00	0.00	15.00	0.00
08/07/2003										
	24930 - Series to Test new t	2493000000001	6.00	10.00	16.00	0.00	0.00	0.00	0.00	0.00
	24930 - Series to Test new t	2493000000002	12.50		12.50	0.00	0.00	0.00	0.00	0.00
	24930 - Series to Test new t	2493000000003	0.00	25.00	25.00	0.00	0.00	0.00	0.00	0.00
	24930 - Series to Test new t	2493000000004	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	24931 - Cash Back card to t	2493100000001	5.00	15.00	20.00	0.00	0.00	0.00	0.00	0.00
	24932 - Full Redemption to t	2493200000001	5.00	23.00	28.00	0.00	(24.15)	0.00	0.00	0.00
08/07/2003 Total:			6	28.50	73.00	101.50	0.00	(24.15)	0.00	0.00
08/08/2003										
	24930 - Series to Test new t	2493000000005	15.00		15.00	(15.00)	0.00	0.00	10.00	0.00
08/08/2003 Total:			1	15.00	15.00	(15.00)	0.00	0.00	10.00	0.00
Aloha Cafe - 9999 Total:			13	175.06	248.06	(15.00)	(24.15)	0.00	25.00	0.00
Grand Total:			13	175.06	248.06	(15.00)	(24.15)	0.00	25.00	0.00

Figure 26 Stored Value Summary - Detail By Store

#	Column	Description/Calculation
1	Store	The name and ID of the store where the gift card was originally sold.
2	Date Sold	The date the gift card was originally sold.
3	Type	The name of the gift card type, as defined in the Card Setup wizard.
4	Serial Number	The unique 14-digit number of the gift card.
5	Purchase Value	The amount of the gift card when it was originally purchased.
6	Add Value Amount	The amount of all add-value transactions for the gift card, if any.
7	Total Value	The total value of the gift card including the original purchase value and all add-value transactions.
8	Redeemed Amount	The total value of the redemptions for the gift card. The Redemption Amount reflects as a negative value on the report since a redemption transaction reduces the gift card balance.

#	Column	Description/Calculation
9	Cash Back/ Unused Balance Amount	The amount of cash returned to the customer, or the unused balance forfeited by the customer. The cash back/unused balance amount reflects as a negative value on the report since a cash back or unused balance transaction reduces the gift card balance.
10	Service Charges Applied	The service charge amount (if any) applied to the card between the selected date range. The service charge amount reflects as a negative value on the report since a service charge transaction reduces the gift card balance.
11	Manual Adjustments Applied	The manual adjustment amount (if any) applied to the card between the selected date range. The manual adjustment amount reflects as either a positive or negative value on the report depending on how the manual adjustment affected the gift card balance. You make manual adjustments to gift cards using the Stored Value Balance Adjustment utility.
12	Loyalty Reward	The Loyalty add-value reward amount (if any) applied to the card between the selected date range.

Stored Value Transaction By Date

The Stored Value Transaction by Date report provides a list of any type of gift card transaction that occurred during the selected date range. Transactions include the following: sale, add value, and redemption. The report allows you to select one or more gift card types that have been defined through the Card Setup wizard. Gift cards that contain more than one type of transaction during the selected date range, appear on the report for each type of transaction.



Due to the amount of data in this report, you can only send the report through email, or set the report up as a scheduled report.

The gift card information in this report is always available for historical reporting purposes.

Stored Value Transactions By Date							
Report Range: 01/13/2003 To: 01/19/2003							
① Card Type	② Serial Number	③ Original Purchase Date	④ Transaction Date	⑤ Transaction Type	⑥ Store	⑦ Check	⑧ Transaction Amount
\$5.00 Gift Card							
	42424000000001		1/17/03	Add Value	Austin - 102	2001	20.00
\$20.00 Gift Card							
	12312000000005		1/17/03	Purchase	Aloha Cafe - 9999	5001	5.00
		01/17/03	1/17/03	Void Purchase	Aloha Cafe - 9999	5001	(5.00)
Open Value Gift Card							
	10000000000001	09/29/02	1/13/03	Add Value	Austin - 102	30020	1.00
	10000000000501		01/08/2003	Redemption	Aloha Cafe - 9999	5001	(5.00)
			01/08/2003	Redemption	Aloha Cafe - 9999	5001	(10.00)
			01/08/2003	Void Redemption	Aloha Cafe - 9999	5001	5.00
			01/08/2003	Cash Back	Aloha Cafe - 9999	50003	(5.00)
			01/08/2003	Void Cash Back	Aloha Cafe - 9999	5001	5.00
			01/08/2003	Add Value	Aloha Cafe - 9999	5001	20.00
			01/08/2003	Add Value	Aloha Cafe - 9999	5001	20.00
			01/08/2003	Redemption	Aloha Cafe - 9999	50003	(17.59)
			01/08/2003	Cash Back	Aloha Cafe - 9999	5001	(22.31)

Figure 27 Stored Value Transactions By Date

#	Column	Description/Calculation
1	Card Type	The selected gift card type, as defined through Card Setup wizard.
2	Serial Number	The unique 14-digit number for the gift card.

#	Column	Description/Calculation
3	Original Purchase Date	The date the gift card was originally purchased by the customer.
4	Transaction Date	The date of the gift card transaction.
5	Transaction Type	The type of transaction that was processed for the gift card. gift card transaction types include: purchase, add value, redemption, service charge, manual adjustment, Loyalty reward, cash back, unused balance, void purchase, void add value, void redemption, void Loyalty reward, void cash back, and void unused balance.
6	Store	The name and ID of the store where the gift card transaction was processed.
7	Check	The number on the guest check for which the gift card transaction occurred.
8	Transaction Amount	The amount of the gift card transaction.

Expired Stored Value Cards

The Expired Stored Value Cards report provides a summary of gift cards that expired during the selected date range. The report also includes the amount that was unredeemed when the card expired.

The gift card information in this report is always available for historical reporting purposes.

Aloha
Expired Stored Value Cards - Detail By Store

All Stores:
Report Range: 10/01/2003 To: 10/31/2003

1 Location Sold	2 Card Type	3 Expiration Date	4 Serial Number	5 Date Sold	6 Purchase Value	7 Unredeemed Amount	8 % Unredeemed	9 Current Balance	10 Redeem Expired Date
Aloha Cafe - 9999									
Gold eCard									
		10/06/2003	20000000881101	10/06/2002	40.00	18.94	47 %	18.94	10/7/2003
Gold eCard Total:			1		40.00	18.94	47 %	18.94	
Aloha Cafe - 9999 Total:			1		40.00	18.94	47 %	18.94	
Grand Total:			1		40.00	18.94	47 %	18.94	

Figure 28 Expired Stored Value Cards - Detail by Store

#	Column	Description/Calculation
1	Location Sold	The name and ID of the store where the gift card was sold.
2	Card Type	The name of the gift card type, as defined through the Card Setup wizard.
3	Expiration Date	The date on which the card can no longer be redeemed. You determine the expiration date of the gift card in the Card Setup wizard. Note: The expiration date does not include the redeem expired number of days that the card can be used after expiration.
4	Serial Number	The unique 14-digit number of the expired gift card.
5	Date Sold	The date the gift card was originally purchased by the customer.
6	Purchase Value	The amount for which the gift card was originally purchased.

#	Column	Description/Calculation
7	Unredeemed Amount	The amount remaining on the gift card when the gift card expired.
8	% Unredeemed	The percentage of the original gift card balance that was not used. (Unredeemed Amount/Purchase Value)
9	Current Balance	The balance on the gift card on the day you generate the report. Note: The Current Balance may be less than the Unredeemed Amount when the card expired. This could be caused by redemptions that occur within the Redeem Expired "grace period," service charges, or manual adjustments that occur after the card expired.
10	Redeem Expired Date	The expiration date plus the number of Redeem Expired Days defined in the Card Setup wizard.

Non-Aloha POS/TE Transactions

The Non-Aloha POS/TE Transactions report provides a detailed list of gift card transactions processed outside the Aloha POS system. This means all gift card transactions that originated from Stored Value Terminal Edition or from the Stored Value Adjust Utility. The report indicates the transaction date, store where the transaction occurred, card number, and type of transaction.

Non-Aloha POS/TE Transactions

All Stores
Report Date: 07/30/2007

(1) Date of Business	(2) Store Name	(3) Store ID	(4) Card Number	(5) Transaction Type
1/30/2006	Dallas	205	95858000410537	Redemption
1/30/2006	Dallas	205	95858000386612	Void Redemption
1/30/2006	Ontario	220	95858000453271	Purchase
1/30/2006	Ontario	220	95858000131513	Redemption
1/30/2006	Ontario	220	95858000333234	Void Purchase
1/30/2006	Ontario	220	95858000367729	Redemption
1/30/2006	Ontario	220	95858000137320	Redemption
1/30/2006	Ontario	220	95858000326891	Redemption
1/30/2006	Virtual Store	999	95858000569811	Online Purchase
1/31/2006	Dallas	205	95858000482585	Online Adjustment
1/31/2006	Dallas	205	95858000494960	Balance Inquiry
1/31/2006	Dallas	205	95858000484250	Balance Inquiry
1/31/2006	Ontario	220	95858000453436	Purchase
1/31/2006	Ontario	220	95858000453420	Purchase
1/31/2006	Ontario	220	95858000453453	Purchase
1/31/2006	Ontario	220	95858000556190	Redemption
1/31/2006	Ontario	220	95858000365226	Redemption
1/31/2006	Ontario	220	9585800040532	Redemption
1/31/2006	Ontario	220	95858000367323	Redemption
1/31/2006	Virtual Store	999	95858000569811	Online Adjustment
1/31/2006	Virtual Store	999	95858000567229	Purchase
(6) Transaction Total:		21		

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Figure 29 Non-Aloha POS/TE Transactions

#	Column	Description/Calculation
1	Date of Business	The date the transaction occurred.
2	Store Name	The name of the store where the transaction occurred. You configure store names in Site Setup > Store Setup tab > Store Name.
3	Store ID	The ID number assigned to the store in Site Setup > Store Setup tab > Store ID.
4	Card Number	The unique gift card number for the transaction on the report.

#	Column	Description/Calculation
5	Transaction Type	The type of gift card transaction processed. The following transaction types are included on the report: Purchase, Void Purchase, Redemption, Void Redemption, Balance Inquiry, Purchase Inquiry, Redemption Inquiry, Online Purchase, and Online Adjustment.
6	Transaction Total	The total number of gift card transactions that occurred during the selected date range.

Unredeemed Stored Value Cards

The Unredeemed Stored Value Cards report provides a summary of gift cards that were purchased but have not been fully redeemed. For a gift card to appear on the report, a transaction, such as a sale, add value, redemption, service charge, or manual adjustment had to have occurred during the selected date range. The Unredeemed Stored Value Cards report excludes expired and zero balance gift cards.

The gift card information in this report is always available for historical reporting purposes.

Aloha
 Store: Aloha Cafe
 Report Range: 06/27/2003 To: 06/30/2003

Unredeemed Stored Value - Detail By Store

Card Type ^①	Serial Number ^②	Total Value ^③	Current Balance ^④	Expiration Date ^⑤
Aloha Cafe - 9999				
06/27/2003				
10000 - Open Value - AV - Cash	10000000098742	25.00	25.00	None
Back				
10000 - Open Value - AV - Cash	1000009998165	26.66	26.66	None
Back				
10000 - Open Value - AV - Cash	10000054146541	15.44	15.44	None
Back				
10000 - Open Value - AV - Cash	10000554411238	12.50	12.50	None
Back				
10000 - Open Value - AV - Cash	10000874874874	22.22	22.22	None
Back				
10000 - Open Value - AV - Cash	10000987987789	21.45	21.45	None
Back				
06/27/2003 Total:		6	123.27	
06/30/2003				
10000 - Open Value - AV - Cash	10000078588584	25.63	25.63	None
Back				
10000 - Open Value - AV - Cash	1000055886224	22.68	22.68	None
Back				
10000 - Open Value - AV - Cash	10000774411224	21.45	21.45	None
Back				
10000 - Open Value - AV - Cash	10000996633225	33.00	33.00	None
Back				
06/30/2003 Total:		4	102.66	
Aloha Cafe - 9999 Total:		10	225.93	
Grand Total:		10	225.93	

Figure 30 Unredeemed Stored Value Cards- Detail By Store

#	Column	Description/Calculation
1	Card Type	The name of the gift card type, as defined in the Card Setup wizard.
2	Serial Number	The unique 14-digit number of the gift card.

#	Column	Description/Calculation
3	Total Value	The total value of the gift card including the original purchase value and all add-value transactions.
4	Current Balance	The current balance of the gift card as of the date you generate the report.
5	Expiration Date	The date the gift card expires, if any. Expired cards do not appear on this report.

Unredeemed Stored Value Card by Date Range

The purpose of the Unredeemed Stored Value Card report is to provide a summary of gift cards that have been purchased and not fully redeemed. In order for a gift card to be reported, a transaction must have been processed (sale/void sale, add value/void add value, redemption/void redemption, service charge, manual adjustment, Loyalty Reward) during the selected date range. This report includes an option to include or exclude gift cards that have a zero dollar balance during the selected date range. The option to exclude zero balance gift card only suppresses the display of the gift card from the report. It does not affect the subtotal and grand total values.

Expired gift cards that did not have any transactions applied during the selected date range will be excluded from the report.

The Unredeemed Stored Value Cards By Date Range report can be run with a start date based on the beginning of your gift card program and an end date based on an accounting period or tax period and the data returned will be from only those gift card where a transaction occurred during the selected date range.



Any transaction that occurred before or after the selected date range will not be used to calculate any of the fields in this report.

Aloha												
Unredeemed Stored Value Cards By Date Range - Summary By Store												
All Stores												
Report Range: 06/20/2006 - 06/26/2007												
(1)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	
Type	Count	Sale/Add Value	Redemptions	Manual Adjustments	Frequency Rewards	Cash Back	Unused	Service Charges	Date Range Balance	Current Balance As Of 10/02/2007		
Austin - 2												
Bronze	2	15.00	87.00	(30.00)	5.00	0.00	0.00	3.00	(100.00)	55.00		
Platinum	1	50.00	40.00	5.00	0.00	10.00	0.00	0.00	5.00	62.14		
Austin - 2 Total:	3	65.00	127.00	(25.00)	5.00	10.00	0.00	3.00	(95.00)	117.14		
Bedford - 1												
Platinum	1	50.00	25.00	10.00	0.00	25.00	0.00	0.00	10.00	0.00		
Silver	2	75.00	10.00	20.00	0.00	0.00	65.00	0.00	20.00	65.00		
Bedford - 1 Total:	3	125.00	35.00	30.00	0.00	25.00	65.00	0.00	30.00	65.00		
Dallas - 3												
Bronze	1	15.00	30.00	0.00	4.00	0.00	0.00	0.00	(11.00)	20.00		
Platinum	1	50.00	0.00	10.00	0.00	0.00	0.00	0.00	60.00	87.95		
Dallas - 3 Total:	2	65.00	30.00	10.00	4.00	0.00	0.00	0.00	49.00	107.95		
Houston - 4												
Bronze	1	15.00	14.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00		
Houston - 4 Total:	1	15.00	14.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00		
Grand Total:	9	270.00	206.00	15.00	9.00	35.00	65.00	3.00	(15.00)	290.09		

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Figure 31 Unredeemed Stored Value Cards by Date Range

#	Column	Description/Calculation
1	Store	The name and ID of the store where the gift card was sold. Once a gift card has been sold, it will always display the same store name and ID from which it was originally sold.
2	Date	The date the original purchase transaction occurred. Once a gift card has been sold, it will always display the same date of when it was originally sold.
3	Type	The Series Name of the reported gift card. You will be able to select the card type(s) included in the report from Final Settings dialog on the Report Settings tab.
4	Count	The number of gift cards that are unredeemed based on the selected date range.
5	Sale/Add Values	The value of the gift card the first time it was sold plus any Add Value amounts that were added. This value does not include Manual Adjustment Add Value or Loyalty Reward transactions. Voided Sale and Add Value transaction are included in this amount. As an example, if a gift card is sold for \$10 during the selected date range and the sale was voided, then the amount would be 0.00.
6	Redemptions	The value of the Redemption transactions that were applied during the selected date range. Voided Redemption transactions are included in this amount. As an example, if a gift card is redeemed for \$10 during the selected date range and the redemption was voided, then the amount would be 0.00.
7	Manual Adjustment	The net amount of the Manual Adjustment transactions that were applied during the selected date range. As an example, if a gift card received a \$10 increase via a Manual Adjustment and then a \$6 decrease via Manual Adjustment during the selected date range, then the Manual Adjustment value would be \$4.
8	Loyalty Rewards	The value of the Loyalty Reward transactions that were applied during the selected date range.
9	Cash Back	The value of the Cash Back transactions that were applied during the selected date range.
10	Unused	The value of the Unused transactions that were applied during the selected date range.

#	Column	Description/Calculation
11	Service Charges	The value of the Service Charge transactions that were applied during the selected date range.
12	Date Range Balance	The sum of the transactions reported during the selected date range. The formula is as follows: The amount of Sale/Add Value transactions - the amount of Redemption transactions + the amount of Manual Adjustment transactions + the amount of eFreq. Reward transactions - the amount of Cash Back transactions - the amount of Unused transactions - the amount of Service Charge transactions.
13	Current Balance As Of %Run-Date%	The current balance of the gift card without consideration for the selected date range. This is the balance of the included gift cards as of the run date of the report. The report run date will be included in the column header in the mm/dd/yyyy format.
14	%StoreName% – %StoreID% Total	The subtotal of each amount and count for each store.
15	Grand Total	The grand total of each amount and count.

