Aloha Property Management System (PMS) integrates Aloha TableService or QuickService into a hotel property management system. As an add-on to the Aloha system, Aloha PMS instantly gives hotels essential information to provide guests with more consistent and gratifying service.

Aloha PMS can:
» Charge purchases to a guest's account.
» View residence status and charging privileges of guests.
» Easily manage and maintain room service orders with additional flat and percentage fees, and automatic or manual gratuity.
» Print guest and room information on the guest check.

Aloha PMS meets specific requirements of the hotel environment and gives hotels the immediate ability to close a check to a guest's individual account. It is an orderly open-item, unit control, accounting system designed to organize and manage accounting concepts of rooms and restaurant areas.

Aloha PMS improves customer service. In a hotel environment, customer service is the backbone of a successful establishment. Guests are usually from out of town and exceptional service traditionally brings them back. With Aloha PMS, guests can easily charge orders to their room account whether they are in the bar, restaurant, or in their room. Furthermore, accounting personnel will save hours of labor each week.

Features
» Increases cash flow and prevention of lost income
» Provides daily, weekly, and monthly accounting controls
» Reduces heavy end-of-month/beginning-of-month workloads
» Eliminates posting errors and maintains accurate records
» Increases cash flow and prevention of lost income.