

The Release Content Profile showcases our innovative, good-for-industry features that deliver bottom-line performance improvements for Aloha customers. Each release better aligns Aloha POS with the emerging business and operational needs of its user community. We produce a profile to spotlight key features for a release. Below are the highlighted features for POS v6.4.

QUICK COMBO ENHANCEMENTS

We made several enhancements to the Quick Combo feature, all of which make configuring and ordering quick combos faster, and more flexible:

- We redesigned the dialog box to a tabular format, to simplify how you configure quick combos.
- You can now assign up to 45 quick combo components, which helps reduce the number of duplicate quick combos to maintain!
- You can order a mixture of items from different pricing levels, and have the system price the combo accordingly.
- You can now define item surcharges for Regular, Upsell #1, and Upsell #2 quick combo levels separately, as well as auto-calculate quick combo size surcharges based on the item price difference between quick combo levels.



CUSTOMIZE TABLE SERVICE WITH SUBMENU PANELS AND SMART ITEMS

The Aloha Table Service product offers two new features to make the order entry process more efficient:

- **Include Smart Select and Smart Items in Table Service** The Smart Select and Smart Item button functions are now offered in the Table Service product. Smart Select and Smart Items work in conjunction with each other to support items sold in various sizes or portions, without having to add an individual item to the panel, for each combination of item and size.



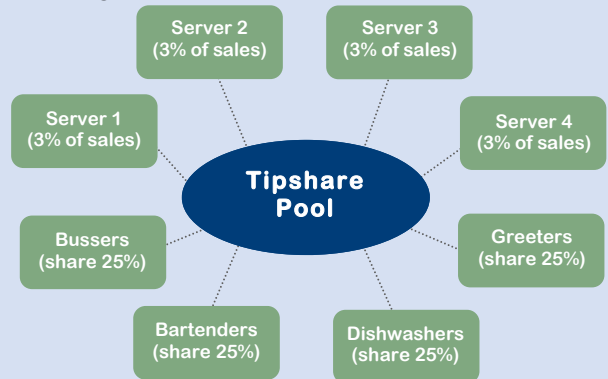
The Smart Select button function defines the assorted sizes in the group, while the Smart Item button function specifies the items associated with each button. This enables you to create FOH order entry screen panels that are smaller, and have less buttons.

- **Create Custom Submenu Panels** Table Service uses hard-coded panels, known as 'classic' panels, to maintain familiarity and a consistent screen flow for employees using the system. As of v6.4, you can customize the standard submenu area of the FOH order entry screen with special Submenu panels, to accommodate new features, such as Smart Select and Smart Item buttons, bitmaps, and the use of background colors on Submenu panels. You create Submenu panels in Panel Editor, and then replace the standard or 'classic' panel, with the customized Submenu panel, as needed.

MANAGE TIPSHARE POOLS WITH TIPSHARE DISTRIBUTION

Tipsharing is common in a table service environment where the support staff, who do not receive tips directly from guests, are compensated for their work. You can now configure Tipshare Distribution to accommodate the need of every restaurant operator for distributing, tracking, declaring, and reporting tipshare.

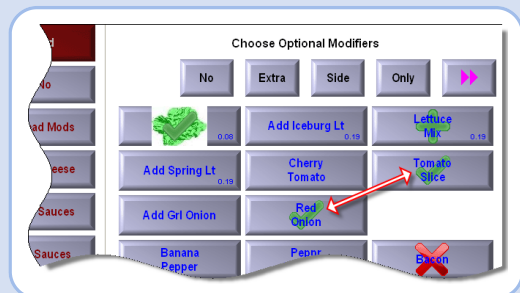
When the employees who contribute to the tipshare pool check out, they contribute a portion of their tips into a tipshare pool, based on a percentage of their sales. The support staff that generally receives money from the tipshare pool includes bussers, dishwashers, food runners, and greeters, and even bartenders.



SUPPORT FOR DEFERRED, INCLUDED, AND EXEMPT MODIFIERS

Aloha Quick Service includes item modifier enhancements that improve the order entry process for both cashier and guest:

- **Configure and Display Included Modifiers for a Menu Item** Included Modifiers indicate the additional items that come with a menu item. This feature serves as a great training aid when employees need to know the toppings, fixings, or other items included with a menu item, by default. You can assign a bitmap graphic to a modifier, as an on-screen indicator, to quickly see the included modifiers for a menu item. Furthermore, you can use included modifiers on both the FOH 'classic' and system-generated modifier screens, as well as the pizza screen.



Tip: You can assign a bitmap to a modifier code for other indicators, such as No, Side, Extra, and Add.

Highlighted Features for POS v6.4


- **Support Deferred Modifiers** You can configure deferred modifiers in Aloha Quick Service so employees can obtain modifier choices after the guest gives their order. This promotes a conversational style of ordering because the customer can place their entire order without interruption.
- **Exempt Specific Modifier Groups by Order Entry Queue** You can now indicate if a required modifier group, such as 'Drink Flavor,' appears during the order entry process for a certain order entry queue. For example, the 'Drink Flavor' modifier group may be necessary for the drive-thru lane; but, not required in the dining area order queue, if customers fill their own drinks.

SECURITY AND COMPLIANCE ENHANCEMENTS



Keeping customer transactions safe and secure is always a top priority for Aloha products, as reflected by the many security and compliance features included in the v6.4 release:

- **Enhanced Encryption** We strengthened the encryption method from 128-bit RSA to the more advanced encryption standard, 256-bit AES, to ensure the transfer of credit card transaction data across networks is more secure.
- **Disable Alt+X Login in Aloha Manager and EDC** This change removes the ability to use the "Alt+X Login" to access Aloha Manager for Quick Service and Table Service, as well as Aloha EDC, except on systems running super keys. Our recommendation is to control access to Aloha Manager and Aloha EDC using Back Office Security Levels:
 - ◆ Create a new Back Office Security Level, with access to functions, reports, and other activities appropriate at the site level.
 - ◆ Assign this security level to specific, trusted personnel at the site level, and ensure that these employees have unique user names and complex, expiring passwords. Employees assigned to this security level can give permission to other employees to use new features that become available in Aloha.

 **Tip:** Aloha Command Center (CMC) is an excellent alternative to using Alt+X. Employing multi-factored (CMC) credentials along with enhanced logging, you can once again launch Aloha Manager and be granted the same level of access the Alt+X functionality provided.

- **Configure Aloha EDC to Use Boodrv Share** You can now configure Aloha EDC to use an alternate path, outside the Boodrv share, to prevent network access to the EDC files. Accomplish this by creating a new environment variable (EDCProcPath) and moving the contents of the current EDC folder to the new location. This change moves potentially at-risk data to a location much less likely to be accessed during a data compromise.
- **EDC Logging** Aloha EDC now captures EDC logging activity in Debout.edc, including all program activities, such as:
 - ◆ The date, time, and from which terminal an employee logs in or out.
 - ◆ The menu options the employee selects.
 - ◆ The actions performed in the Aloha EDC program.

- **New DelTrack Utility for Aloha v5.3.1 and Later** The v6.4 Aloha DelTrack utility now removes all encrypted sensitive payment card information that is stored in the Trans.log and settlement files after authorization. This includes card numbers, cardholder names, expiration dates, the AVS code and security codes. Previous DelTrack versions only removed the track data, if it was present. The new version of Aloha DelTrack also provides a user interface that builds a command line for you, which you can then run from within Winhook as part of the End-of-Day process, or from any batch file you create. In this version, you can specify the number of recent days to ignore, allowing you to keep a reasonable amount of data on hand.
- **Automatically Implement PCI/FACTA Settings with Upgrade** The provisions of the U.S. Federal law known as FACTA (Fair and Accurate Credit Transactions Act) contain two requirements that impact the configuration of an Aloha site. One provision requires that a payment card expiration date must not appear in print on receipts, vouchers, or other printed chits in the restaurant. The other requirement specifies that no more than the last five digits of a payment card number may be exposed in print. Upon upgrade to Aloha v6.4 and later, the affected settings change automatically to the compliant state for U.S. installations.

EMPLOYEE BREAKS

The Employee Breaks feature allows you to configure break options according to legislation set forth by your state. You can build break rules with no restrictions, or as strict as you need, using the multiple levels of configurable rules. The following is only a sample of the tools available to you when configuring employee breaks:

- Configure the break rule to either pay or not pay an employee for a break.
- Configure the system to allow a manager to remove a break; indicating the employee never went on the break, in the case where an employee returns from their break early.
- Provide employees the opportunity to waive their meal period breaks with waive break messages.
- Use the FOH Break Alert Report to aid managers in determining when their employees are due to take their breaks in accordance with the system configuration.
- Configure the system to allow a manager to convert an unpaid break to paid, in the case where an employee returns from their break early.



Break Alert Report		02/01/2008		08:27 PM	
				Clockin Due at Latest	
PAID BREAK(10P)					
CHILDE FRANCES	2:08p	5:38p*	4:00p		
KLOTH TERRI	3:12p	1:12p*	4:00p		
GARCIA JOSE	3:24p	1:24p*	4:00p		
NICHOLS PENNY	3:25p	1:25p*	4:00p		
GALE ABBY	3:11p	6:41p	4:00p		
KRAKNER GRAHAM	3:11p	6:41p	4:00p		
UNPAID BREAK(30M)					
CHILDE FRANCES	2:08p	5:38p*	4:00p		
GALE ABBY	3:11p	-----	4:00p		
KRAKNER GRAHAM	3:11p	-----	4:00p		
KLOTH TERRI	3:12p	-----	4:00p		
GARCIA JOSE	3:24p	-----	4:00p		
NICHOLS PENNY	3:25p	6:55p	4:00p		

*An employee is overdue for a break.

