



The Release Content Profile showcases our innovative, good-for-industry features that deliver bottom-line performance improvements for Aloha customers. Each release better aligns Aloha POS with the emerging business and operational needs of its user community. We produce a specialized Quick Service (QS) profile to coincide with each planned release. Below is the featured QS release content for POS v6.4.



GUEST EXPERIENCE

Print Suggested Tip % on Guest Check and/or Credit Card Voucher

This new feature allows you to print an auto-calculated percentage of the total check, to help customers with tip calculations. For example, for a \$20.00 check, the following appears on the check: 15% tip = \$3.00, 20% tip = \$4.00.

Suppress Voucher Printing When Under Required Ceilings

In a previous release, we introduced the ability to suppress the signature line on credit card vouchers for transactions under a defined amount. You can now disable printing vouchers altogether for transactions that are less than the required ceiling.



STAFF OPERATIONS

Configure and Display Included Modifiers for a Menu Item

You can use the 'Included Modifiers' feature to configure and display modifiers that come with a selected menu item. You can use the included modifiers on both the classic and system-generated modifier screens, as well as the pizza screen.

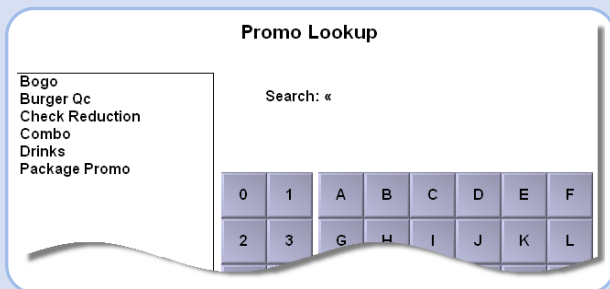


Support Deferred Modifiers You can configure deferred modifiers in Aloha Quick Service so employees can obtain modifier choices after the guest gives their order. This promotes a conversational style of ordering because the customer can place their entire order without interruption.

Exempt Specific Modifier Groups by Order Entry Queue You can now indicate if a required modifier group, such as 'Drink Flavor,' appears during the order entry process for a certain order entry queue. For example, the 'Drink Flavor' modifier group may be necessary for the drive-thru lane, but not required in the dining area order queue, if customers fill their own drinks.

Display Upsell Prices on POS Terminal Upsell prices for modifiers and size or item surcharges now appear on system-generated screens at the POS terminal. Employees no longer have to memorize each upsell price, or add and remove an item from the guest check just to view the upsell price.

Lookup Screen for Promos A "Promo Lookup" screen is now in Quick Service, allowing you to locate a promo using defined search criteria.



Allow Quick Refunds with One Button Touch You can now use a Quick Refund button that copies an original guest check to a new check in 'refund' mode. This increases speed of service not only because you touch a single button, but also because you no longer need to start a new check in 'refund' mode, and then re-enter the exact same items for which you want to give a refund.

Configure Touch Screen Beep Settings in Aloha Manager The touch screen beep settings for Quick Service, which were previously available in the Aloha.ini only, are now included in the Aloha Manager interface for you to configure, as needed.

Enhanced Breaks Functionality The Employee Breaks feature allows you to configure break options according to legislation set forth by your state. You can build break rules with no restrictions, or as strict as you need, using the multiple levels of configurable rules. Also, the Break Grind file now captures earned breaks that have not been taken by the employee.

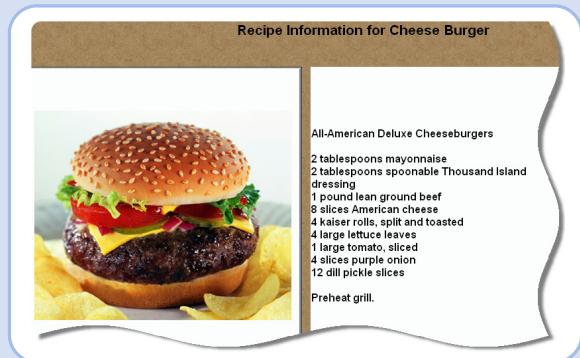
Enable Delete Payment Function by Access Level To increase security and cash control in the POS, you can now delete a payment from a check through an access level setting.

Visual Indication of Fingerprint Scan Results on FOH Fingerprint enrollment screens now include a graphical representation of a fingerprint scan to provide feedback as to whether the scan was good or bad, making biometric fingerprint technology even more user-friendly.



FOOD PRODUCTION

Include Recipes in Quick Service The Recipe function currently available in Table Service is now available in Quick Service. You can define recipes that display on the FOH terminal and/or print on the kitchen chit.



Print Guest Count on Kitchen Chit With the guest count printed on the chit, the staff always knows how many napkins, condiments, etc. should be given for each order, when chits are used to bag orders.

International Language Support for Radiant Video The system now supports a secondary font, making it possible to display non-English text on the kitchen video screens.

Aloha Quick Service v6.4 Release Content Profile



MANAGEMENT AND ANALYSIS

Disable Alt+X Login in Aloha Manager and EDC This change removes the ability to access Aloha Manager and EDC using the Alt+X Login, except on systems running super keys.

Tip: Aloha Command Center (CMC) is an excellent alternative to using Alt+X. Employing multi-factored (CMC) credentials along with enhanced logging, you can once again launch Aloha Manager and be granted the same level of access the Alt+X functionality provided.

Enhance Quick Combos Several enhancements were made to the Quick Combo feature. You can now assign up to 45 quick combo components, which helps reduce the number of duplicate quick combos to maintain! You can order a mixture of items from different pricing levels, and have the system price the combo accordingly. You can now define item surcharges for Regular, Upsell #1, and Upsell #2 quick combo levels separately, as well as auto-calculate quick combo size surcharges based on the item price difference between quick combo levels.

Allow Fractional Counts for Guest Count by Item This enhancement enables you to assign guest count weights that are less than a whole number, when you utilize the 'Use Entrees for Guest Count' option in Aloha. This prevents the system from over-inflating the guest count when a customer orders an item that does not carry the weight of a full entree.

Repeat and Quantity Button Functions Disabled with Weighted Items In accordance with the National Conference on Weights and Measures, the use of the Repeat and Quantity button functions for weighted items is no longer allowed and has been disabled.

Manager Approval for Cash Drops This feature increases security by allowing the system to require manager approval for cash drops.

Enhanced Audit Report We made multiple additions to the audit report, including:

- The ability to filter or list any audit search by a specified check number, which makes locating discrepancies easier.
- Credit card information is masked, and only restaurant staff with the appropriate back office security level are able to see full credit card information.
- You can now export to a comma separated value (CSV) file, to search, sort, and filter data with common programs, such as MS Excel.
- The Audit report now contains petty cash transaction information.

Performance Measure Reports for a Range of Dates The Performance Measure report now includes a summary by employee and by performance measured, across a range of dates.

Display Totals on FOH Flash Report The front-of-house (FOH) Flash report, a commonly used report, now contains totals at the bottom of each column. This includes the Entire Day Summary report, which has the option to print.

Retrieve Stored Credit Card Information for Check Payment Customers can swipe or tap their payment card at any time during the ordering process, and the POS system will temporarily store the encrypted card information. This enables the employee entering the order to retrieve the payment information when they are ready to tender the check, without the need to ask the customer to swipe or tap their card again.

Create EDC Settlement Summary Report We created a new EDC Settlement Summary report that is available to print through the EDC Transaction Report screen, as well as using a command line or a Winhook batch file to generate the report.

Suppress Cardholder Name on CC Vouchers This option removes the name of the cardholder from all credit card vouchers.

Enhanced Audit Logging in EDC This enhancement records all staff logins, actions taken, and any changes made in EDC to the EDC debugging files.

Remove Option on Tender to Disable Masking This enhancement removes the option to display full credit card numbers in Grind files.

Automatically Implement PCI/FACTA Settings with Upgrade Upon upgrade, for systems within the United States, the system automatically changes all settings relevant to printing the expiration date or credit card number to a PCI/FACTA compliant state.

American Express CAPN Compliance For merchants who "split dial" and process American Express cards direct to Amex, this enhancement will offer compliance to the CAPN requirements. The July 31, 2008 compliance deadline is not applicable for merchants who process American Express cards via third party processors. You can achieve CAPN compliance by upgrading to v6.4 EDC.

American Express High Speed Settlement This feature allows merchants who process direct to American Express, to authorize and settle transactions over a high speed connection.

BA Merchant Services (NPC) Settlement This enhancement introduces support for the required updates to settlement processing for Bank of America Merchant Services. These requirements include support for AMEX CAPN and MC DE22 fields for compliance with current credit card issuer mandates.

Support Nova over SSL Aloha operators can now process credit card payments to Nova through with high speed, secure connectivity.

Support COMDATA (SVS) Gift Cards over SSL Clients have the ability to authorize COMDATA(SVS) Gift Card transactions over the Web using SSL, giving clients flexibility in the type of Internet connection they purchase for sites while maintaining high security.



OWNERSHIP EXPERIENCE

Use Radiant MSR Interface for MSR Access Radiant terminals now provide a more secure way of communicating with the magnetic strip reader (MSR) through the Radiant MSR Interface. The Radiant MSR Interface has the ability to detect if the MSR is being used by another application, and if found, prevents the FOH from operating. Moreover, if a supported Radiant terminal type is being used and the Keyboard Wedge is the current MSR Reader type defined in Aloha, then the Radiant MSR Interface will be used instead, automatically.

Support Radiant SRP-350 Series Thermal Printer You are now able to select the Radiant SRP-350 Series as your preferred hardware solution in the Printers function in Aloha Manager. Note: This printer was previously labeled the Bixelon SRP-350 Plus printer.

Add Online Help to Aloha Manager This feature allows you to access the Radiant-hosted online Help system or create your own custom Help pages, to be viewed from within Aloha Manager.

